



## Delivering on community outcomes

### Desired outcomes

- People feel safe at all times.

### Progress this year

The CDEM Group's Emergency Co-ordination Centre and emergency communications network was available 24/7 and was made more resilient. The CDEM Group's ability to co-ordinate response agencies in an emergency was further enhanced with the introduction of higher quality training. The most recent survey of personal self-sufficiency showed people in Canterbury remain self-sufficient for food and a means of cooking without electricity. However, only one third of households have a stored water supply sufficient for at least three days.

#### Effect on the four well-beings:



SOCIAL



ECONOMIC



ENVIRONMENTAL



CULTURAL

These activities have no negative impact on the four well-beings.

## >> Highlights

We worked with the Canterbury district health boards, Community and Public Health and other response agencies for joint initiatives on pandemic preparedness. This included the Canterbury Influenza Pandemic Roadshow, which is now supporting a wide range of emergency preparedness programmes.

The Emergency Co-ordination Centre exercised earthquake, oil spill, severe weather and pandemic response co-ordination functions.

## >> We also . . .

- Co-ordinated multi-agency emergency planning and training in conjunction with district and city councils, and response agencies.
- Completed a review of the consistency of hazard management planning across the region. CDEM Group and regional plans were reviewed, along with district plans and long-term council community plans.
- Oversaw emergency response management personnel from member local authorities and partner agencies where they took part in enhanced response co-ordinations training, introduced by Canterbury's Emergency Management Training Centre in 2007/08.
- Made staff available to participate in national committees for: urban search and rescue, training, public education, emergency management planning and co-ordinated incident management system development.

# >> Levels of service This section reports on performance for 2007/08 against Annual Plan targets

## 1. Providing a co-ordinated response capability to enable the community to respond effectively to emergencies

### Measure

The level of co-ordination among the CDEM Group, territorial authorities, Environment Canterbury and response agencies, as assessed by independent observers at civil defence emergency management exercises. *(On a scale of unlikely to be effective in an emergency (needs substantial improvement), likely to be effective in an emergency (needs only minor improvement), highly likely to be effective in an emergency.)*

**Target 2007/08**  
Likely to be effective in an emergency.

*Achieved*

## 2. Providing facilities for co-ordinating emergency response and recovery work

### Measure

The state of readiness of the Group Emergency Co-ordination Centre (ECC), alternate ECC, and emergency communications network.

**Target 2007/08**  
100% readiness, 24-hours/7 days.

*Achieved*

	Group Emergency Co-ordination Centre readiness	Alternate Emergency Co-ordination Centre readiness	Radio network readiness
2003/04	100%	100%	100%
2004/05	100%	100%	100%
2005/06	100%	100%	100%
2006/07	100%	100%	100%
2007/08	100%	100%	100%

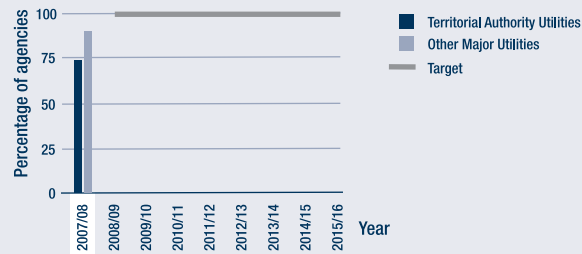
*Source: CDEM Group records.*

## 3. Encouraging agencies with responsibilities for lifelines' infrastructure, as set out in the CDEM Group Plan, to increase resilience

### Measure 1

The percentage of agencies that have identified the hazards that affect their critical infrastructure.

Percentage of agencies identifying hazards that affect critical infrastructure



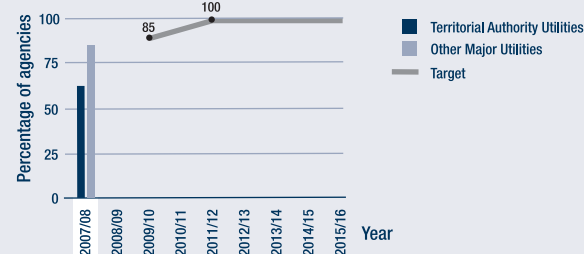
*Source: Biennial survey (next survey 2009/10).*

**Target 2007/08\***  
100% by 2008/09

### Measure 2

The percentage of agencies that have determined the impacts of those relevant hazards on infrastructure and operations.

Percentage of agencies that have determined impact of hazards



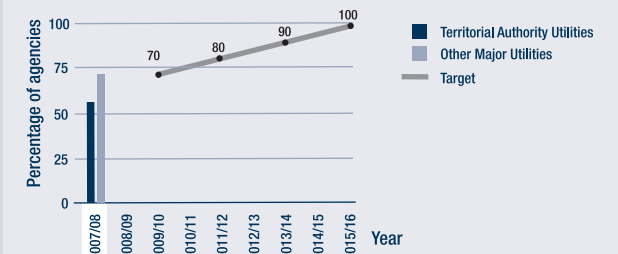
*Source: Biennial survey (next survey 2009/10).*

**Target 2007/08\***  
100% by 2011/12

### Measure 3

The percentage of agencies that have put in place a management programme to mitigate the unwanted effects of the hazards.

Percentage of agencies with a hazard mitigation management programme



*Source: Biennial survey (next survey 2009/10).*

**Target 2007/08\***  
100% by 2015/16

\*The survey conducted during 2007/08 was a baseline survey used to establish targets for future years.

#### 4. Improving personal self-sufficiency to increase community resilience

##### Measure

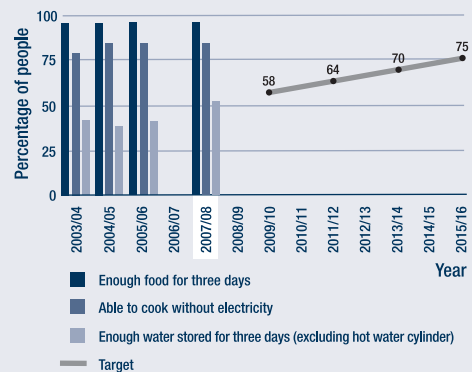
Percentage of the community who have enough food, emergency cooking facilities and water for at least three days, in the event of a major emergency event.

This survey was conducted with a total sample of 862 Cantabrians, representatively spread across the region.

Target 2007/08  
52%

Achieved (78%)

Percentage of people in Canterbury prepared for an emergency



## >> Financial summary

\$000	Actual 2007/08	Budget 2007/08	Actual 2006/07
<b>Total Expenditure</b>	1,479	1,344	1,501
<i>Funded by:</i>			
<b>General rates</b>	-	-	-
<b>Targeted rates</b>	1,235	1,219	1,194
<b>Grants</b>	53	17	229
<b>Statutory charges/User pays</b>	160	108	123
<b>Total Funding</b>	1,448	1,344	1,546
<b>Reserves Increase/(Decrease)</b>	(32)	-	45