



What we achieved this year

Within this portfolio we contribute to one main community outcome:

Our contribution

- This year the Civil Defence Emergency Management Group (CDEM) has maintained the Emergency Co-ordination Centre and emergency communications network 24/7, and made it more resilient by investing in a region-wide data and voice-over-satellite communications system.
- We enhanced our ability to provide co-ordinated emergency responses to enable the community to respond effectively to emergencies, with all member authorities now using higher quality training provided by the CDEM Group's Emergency Management Training Centre.
- The CDEM Group Emergency Recovery Plan was finalised this year, providing a solid basis for recovery from large-scale emergencies.

Community outcome

People feel safe at all times

In this portfolio we report on four levels of service to illustrate our achievements this year.

Effect on the four well-beings



The Canterbury CDEM Group's contribution to community resilience has a positive impact on social and economic well-being.

A significant emergency event, such as an earthquake, could be disruptive to the community, adversely affecting social, economic, environmental and cultural well-being, but this is minimised as far as possible through a co-ordinated approach to risk identification, risk reduction, readiness and response by the CDEM Group, its member authorities and partner organisations.

Other key achievements this year

- We worked with Canterbury's District Health Boards, Community and Public Health and other response agencies on pandemic preparedness. We were then able to put our plans into action during the pandemic response related to the 2009 swine flu outbreak.
- The Regional Emergency Management Office supported local responses to floods and storms on several occasions in South, Mid and North Canterbury, and the Emergency Co-ordination Centre exercised earthquake, oil spill, severe weather and pandemic response co-ordination functions.
- We made staff available to take part in national committees for: urban search and rescue, training, public education, emergency management planning and Co-ordinated Incident Management System development.
- We provided training to staff from other CDEM Groups across New Zealand.

Levels of service

This section reports on performance for 2008/09 against Annual Plan targets.

1. Providing a co-ordinated response capability to enable the community to respond effectively to emergencies

Measure

The level of co-ordination among the CDEM Group, territorial authorities, Environment Canterbury and response agencies, as assessed by independent observers at civil defence emergency management exercises. (On a scale of unlikely to be effective in an emergency (needs substantial improvement), likely to be effective in an emergency (needs only minor improvement), highly likely to be effective in an emergency.)

Target 2008/09

Likely to be effective in an emergency.

Achieved.

2. Providing facilities for co-ordinating emergency response and recovery work

Measure

The state of readiness of the Group Emergency Co-ordination Centre (ECC), alternate ECC, and emergency communications network.

Target 2008/09

100% readiness, 24-hours/7 days.

Achieved.

	Group Emergency Co-ordination Centre readiness	Alternate Emergency Co-ordination Centre readiness	Radio network readiness
2003/04	100%	100%	100%
2004/05	100%	100%	100%
2005/06	100%	100%	100%
2006/07	100%	100%	100%
2007/08	100%	100%	100%
2008/09	100%	100%	100%

Source: CDEM Group records.

3. Encouraging agencies with responsibilities for lifelines infrastructure, as set out in the CDEM Group Plan, to increase resilience

Measure 1

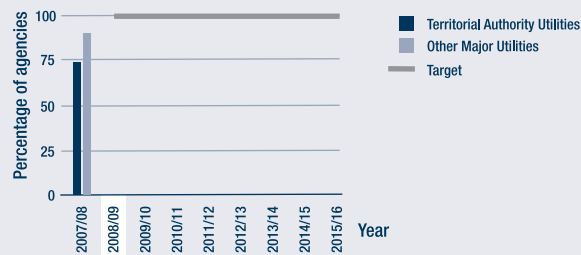
The percentage of agencies that have identified the hazards that affect their critical infrastructure.

Target 2008/09

100%.

Measured every two years. Next measured in 2009/10.

Percentage of agencies identifying hazards that affect critical infrastructure



Source: Biennial survey (next survey 2009/10*).

Measure 2

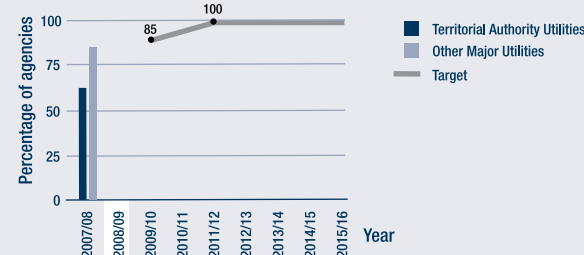
The percentage of agencies that have determined the impacts of those relevant hazards on infrastructure and operations.

Target 2008/09

100% by 2011/12.

Measured every two years. Next measured in 2009/10.

Percentage of agencies that have determined impact of hazards



Source: Biennial survey (next survey 2009/10*).

Measure 3

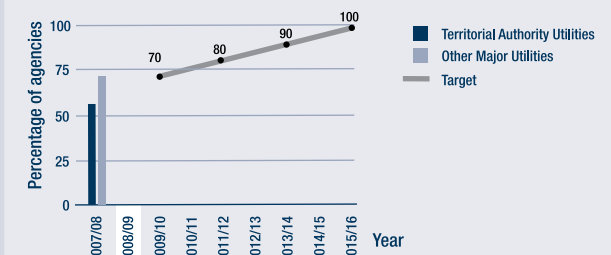
The percentage of agencies that have put in place a management programme to mitigate the unwanted effects of the hazards.

Target 2008/09

100% by 2015/16.

Measured every two years. Next measured in 2009/10.

Percentage of agencies with a hazard mitigation management programme



Source: Biennial survey (next survey 2009/10*).

*The survey conducted during 2007/08 was a baseline survey used to establish targets for future years. This survey is biennial so there are no new data for 2008/09.

4. Improving personal self-sufficiency to increase community resilience

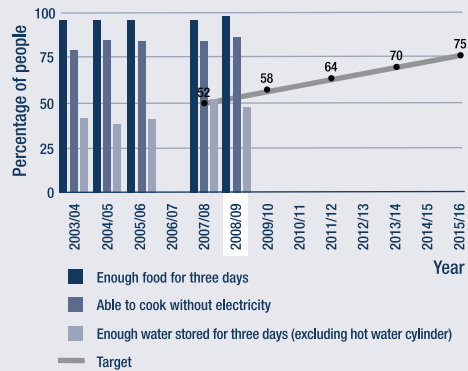
Measure

Percentage of the community who have enough food, emergency cooking facilities and water for at least three days, in the event of a major emergency event.

Target 2008/09
75% by 2015/16.

76% of Canterbury residents are prepared in some form for a major emergency.

Percentage of people in Canterbury prepared for an emergency



Financial summary

\$000	Actual 2008/09	Budget 2008/09	Actual 2007/08
Total Expenditure	1,281	1,363	1,479
<i>Funded by:</i>			
General rates	-	-	-
Targeted rates	1,278	1,259	1,235
Grants	54	20	53
Statutory charges/User pays	119	84	160
Total Funding	1,451	1,363	1,448
Reserves Increase/(Decrease)	170	-	(31)