



Environment Canterbury and
Christchurch City Council

Bromley Community Offensive and Objectionable Odour Survey

Research Report | November 2020





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Key Findings





85%

Have **noticed an odour**
in the Bromley area.



37%

Have had to **change their
behaviour** around their home
as a result of the odour.



61%

Of those who notice an
odour experience odours
at their property on at least
a **weekly basis**.



80%

Of residents who have
changed their behaviour
from the odour experience
the odour on at least a
weekly basis.



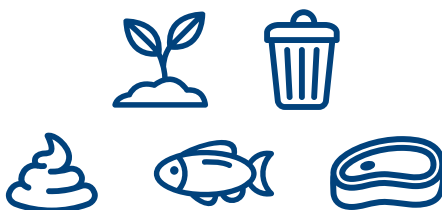
51%

Say it's from a **single
source**. A further **30%**
feel it's from two or more
sources and **19%** are
unsure.



49%

Of residents **would not report**, or
don't know how they would report,
offensive odour in the future.



Odours

Most residents are smelling
five different types of odour:
**compost, rubbish, faecal-sickening,
fishy or meaty-rancid.**



Sources of Odour

Main sources of concern
for residents are **EcoDrop**,
Living Earth and the
sewage treatment plant.



18%

Would **use the Smelt-It app**
to report offensive odour.

This infographic is based on the responses of 373 residents of the Bromley area.
This produces a maximum confidence interval of 4.66 at the 95% confidence level.

Background



2.1 Bromley Area

The Bromley area is a suburb in Christchurch to the east of the city centre. It's a mixed use area, with residential homes and heavy industry co-habiting side by side. Industries include fish and seafood processing, fibre glass manufacturing, scrap metal recycling and many of the city's essential services such as the wastewater treatment plant, composting facility and Metro transfer station.

The Bromley residents have reported serious concerns with odour for a number of years. These complaints have been investigated, however it has been extremely difficult to identify the source, as odour can come and go and often changes direction and intensity quickly with wind and other weather patterns.

2.2 Pilot Study

Environment Canterbury (ECan) and the Christchurch City Council (CCC) conducted a pilot study in March 2020 to track and trace odour plumes. Residents were asked to report odour via the "Smelt-It" app. This data was then cross-referenced with weather conditions and onsite observations. As a result, the odour was traced back to two facilities: Living Earth and EcoDrop.

Over several months, CCC have trialled an action plan to reduce odour production at both facilities. All operational changes were completed in August 2020.

2.3 Objectives of Research

To understand the outcome of the trial, both Christchurch City Council and Environment Canterbury wish to gather representative views of the residents of the Bromley community.

Key objectives of the research are to:

1. Understand which types of odours experienced by residents.
2. Determine whether odour perceptions have changed over the last six months.
3. Gather information from Bromley community residents.
4. To engage the entire community and give them the opportunity to have their say.

Christchurch City Council and Environment Canterbury jointly commissioned Research First to provide all households in Bromley with the opportunity to have their say.

Method



The method of this research was selected to gather the most representative sample of Bromley residents as possible. Several considerations were made in regard to research design.

Firstly, using online completion alone is a risk. Online samples are self-selecting, because respondents must actively click a link to start participation, rather than being randomly prompted to participate. Those that choose to opt in tend to hold stronger views, and therefore can produce skewed results.

Face-to-face completions are a good way of canvassing a particular area and gathering data from a wide range of residents. Face-to-face completion can be costly to undertake and is dependent on residents being at home to complete. Furthermore, with COVID-19 health regulations, there may be some residents who do not wish to participate in a face-to-face interview.¹

To maximise response rate in the time provided, a mixed-method approach was chosen to help gather the widest range of views and resident types as possible. This involved:

1. Every single house in Bromley being provided the opportunity to participate in the research.
 - a The area was determined by CCC and ECan. The target area encompassed over 2,400 homes. This was based on previous experience of complaints to CCC and ECan as well as the responses gathered from the pilot study.
 - b Every second house was left link to an online survey in their letterbox. Each postcard had a unique link for the household, to ensure one complete per house. Postcards also had an 0800 number for residents to call if they had issues accessing the survey.
 - c Every other house was door knocked by an interviewer for a face-to-face interview.
 - i Interviews were conducted between 4pm – 7:30pm to maximise the number of residents available to participate.
 - ii If no one was available to be surveyed, a postcard was left in the letterbox.
 - iii Participants could opt into online completion if this was their preferred method.
2. All responses were uploaded and tracked via their unique ID. This allowed tracking of odour descriptions and intensity by street.
3. Results were anonymised to protect the privacy of respondents.

The research was conducted between the 3rd of November – 7th of November 2020. Residents were given until the 12th of November to provide their responses.

¹ Health and safety plans by Research First account for physical and social distancing. Interviewers were provided with masks and could wear them if they chose to or if requested by a participant. Fieldwork was completed in COVID-19 level 1 only.

3.1 Sample Composition

At the end of the ten days, 373 responses were gathered.

Table 1 Visit Types

Visit type	%	n
Proceeded with interview	12%	293
Refused (in-person)	3%	64
Requested online completion (in-person)	7%	166
No one home, card left behind	31%	765
Left postcard (non-interview house)	47%	1,154
Total responses	100%	2,442

Table 2 Sample Outcome

Sample Outcomes	%	n
Completed in-person	12%	293
Completed online	3%	80
Non-response	85%	2,069
Total responses	100%	2,442

General Odour Perceptions



Most residents have noticed an odour in the neighbourhood (85%). For over a third of residents, the odour has caused behavioural change (37%).

Table 3 Odour Intensity

		%	n
No odour	I haven't noticed an odour	15%	56
Noticed odour but no behavioural change	I noticed a smell outside. It doesn't change what I do.	28%	103
	I noticed a faint odour outside. I wonder what it is.	20%	75
Behavioural change as a result of odour	I can't use my outside area. If I keep my windows closed, it's okay inside.	19%	70
	I can smell the odour inside my house	10%	39
	I don't want to be at home because of the odour	5%	17
	I can't use my house for certain activities because of the smell	3%	13
Total responses		100%	373

4.1 Heat Maps of Odour Intensity

All responses were linked to their household location. This allows tracking of the responses by area, to analyse trends by street, block or proximity to industry.

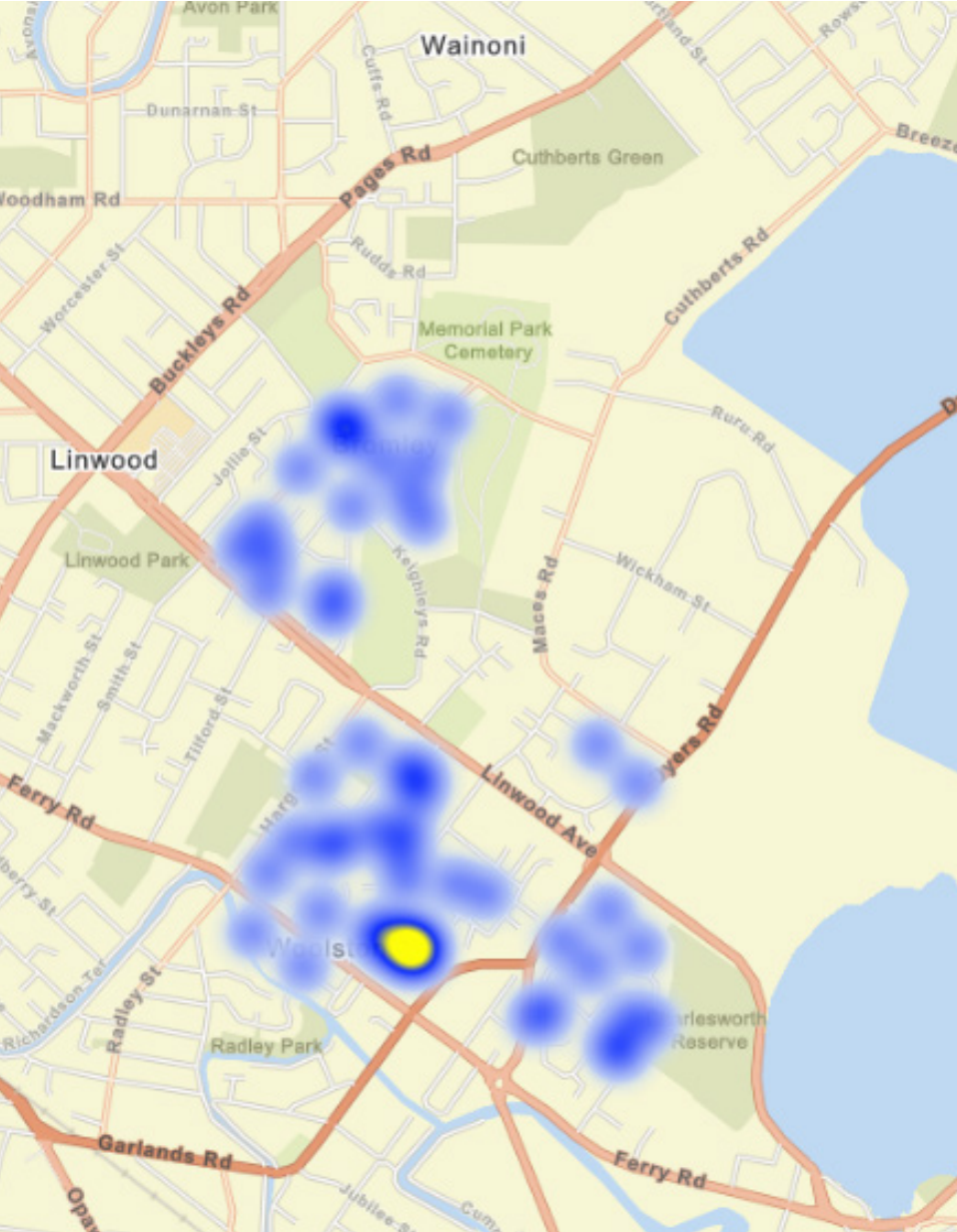
Heat maps show where residents are most densely clustered who report certain levels of odour intensity. These maps are coded blue to yellow. Where the blue becomes darker indicates a higher number of responses. Where the colours turn yellow, this indicates the highest density of responses.

These have been analysed by the three groups above:

- No odour
- Noticed odour but no behavioural change
- Behavioural change as a result of odour

Those who report not noticing any odour tend to live in two key areas: in the Ferry Road/Dyers Road/Linwood Ave block, and along the Hay Street boundary. Minimal residents who live by Linwood Ave close to Maces Road fall into this category.

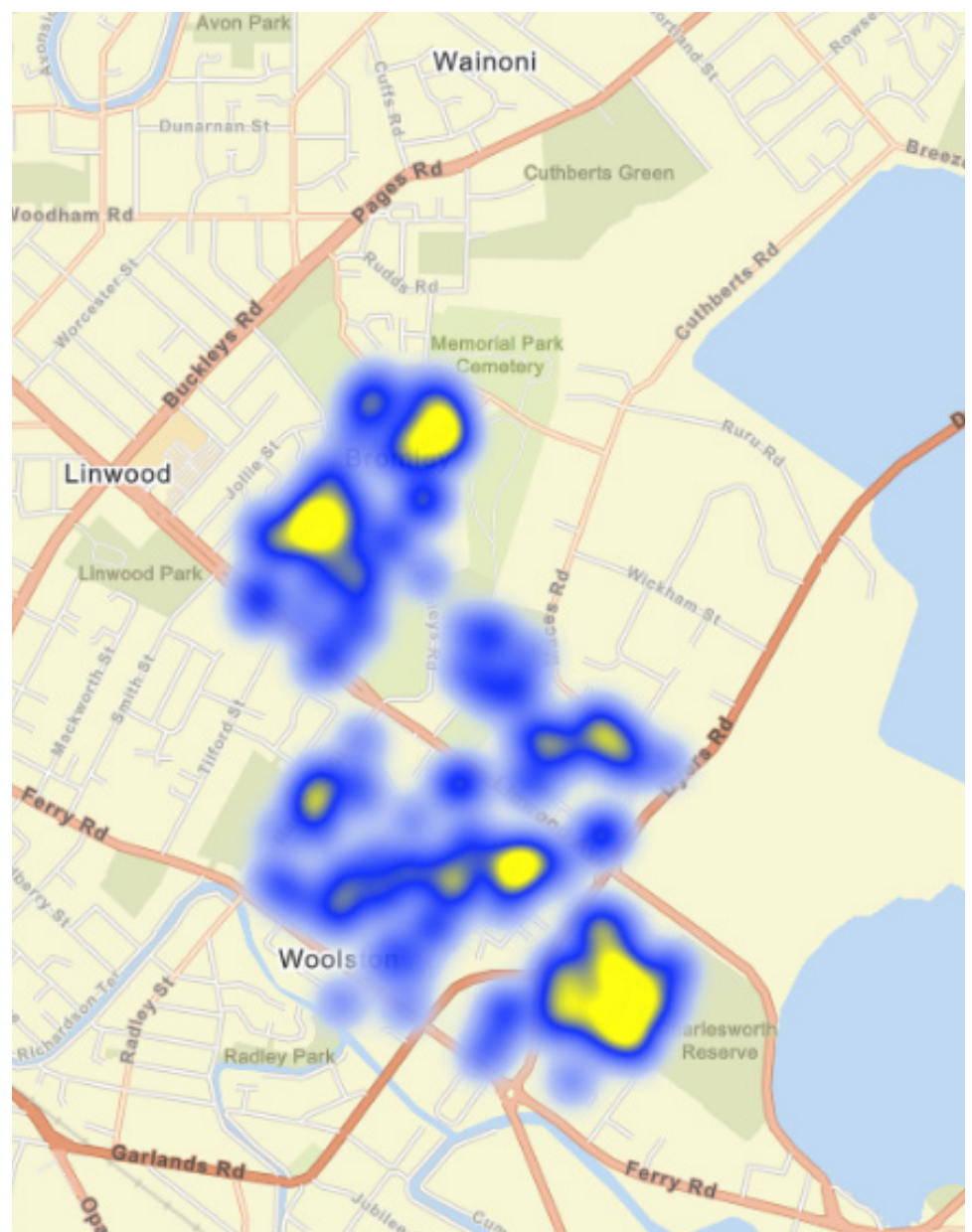
Figure 1 Heat Map of No Odour Residents



Faint odour is detected virtually everywhere in Bromley. Responses of this type are clustered in a couple of key areas:

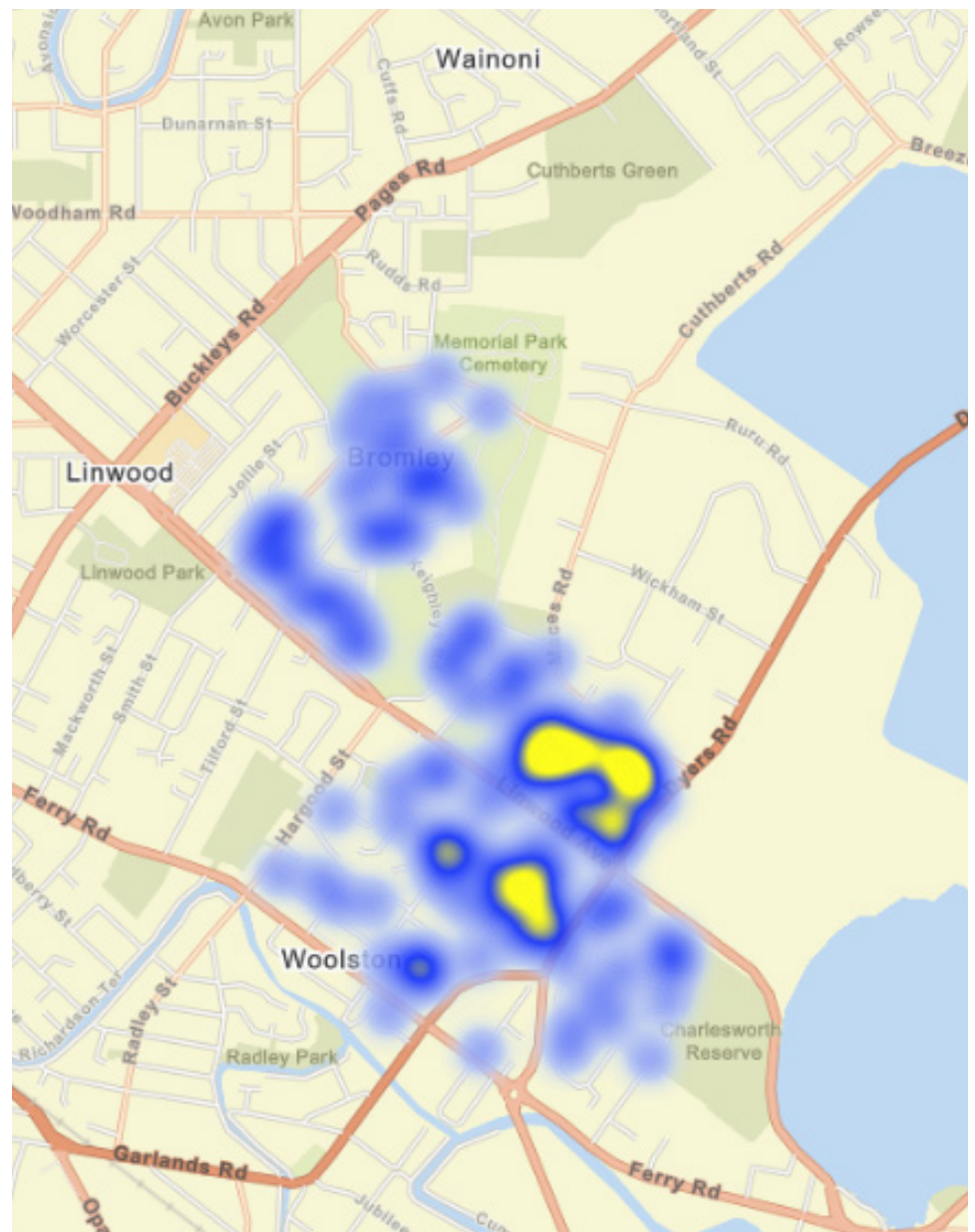
- McGregors Road and Hayes Road
- Linwood Ave and Dyers Road by Charlesworth Reserve
- Linwood Ave and Dyers Road by Saint Lukes St

Figure 2 Heat Map of Noticed Odour, But No Behaviour Change Residents



Residents who are deeply affected by odour tend to be clustered around Linwood Avenue, particularly along the Dyers Road intersections. North and south of Linwood Avenue tend to be the most affected.

Figure 3 Heat Map of Behaviour Change Residents



Those residents who have noticed an odour describe a range of different types of odours affecting their property. The most commonly experienced odours are compost (45%), rubbish (36%), faecal-sickening (34%), fishy (23%) and meaty-rancid (15%).

There are significant differences noted between the different methods of completion. Those who completed the survey online are significantly more likely to describe the odour as compost (72%) or rubbish (56%) compared to the total sample.

Table 4 Odour Description, Residents Who Notice an Odour

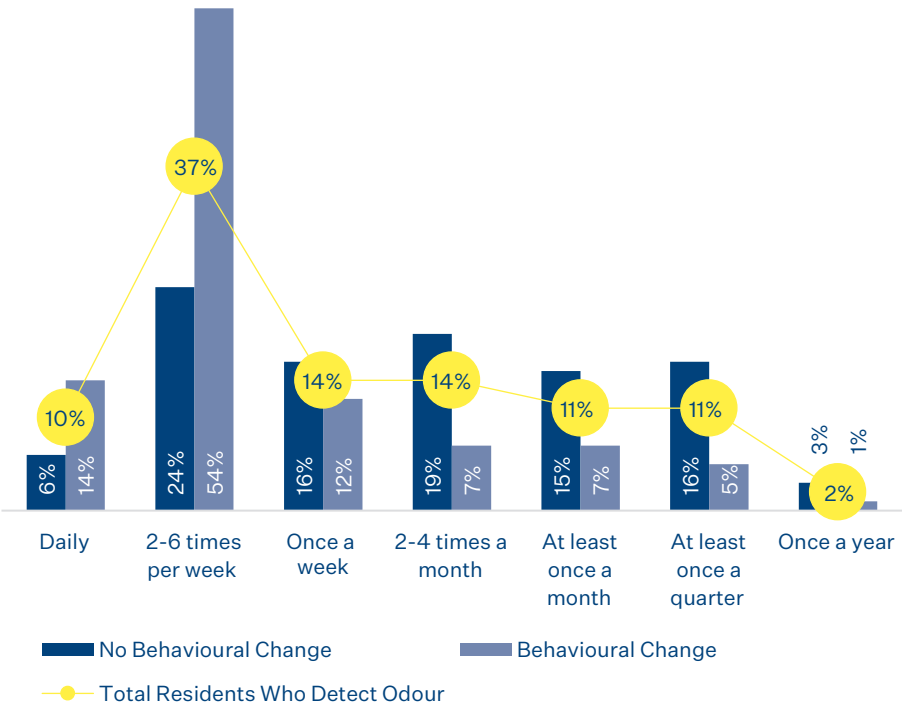
	%	n
Compost	45%	142
Rubbish	36%	113
Faecal-Sickening	34%	107
Fishy	23%	74
Meaty-Rancid	15%	47
Grass	3%	11
Putrid-Rotten	3%	11
Dead	2%	5
Burned	1%	4
Estuary/sea	1%	4
Dog/dog poo	1%	3
Strong	1%	3
Sulfur/kerosene	1%	3
Indescribable	1%	2
Silage	1%	2
Other	3%	11
Don't know	3%	8

Please note residents were able to select or describe as many odours as they wished for the table above

“ I am in Stacey Place which I have always considered to be Woolston, but we do border Bromley. Over the years I haven’t noticed smells. But lately I have noticed smells a lot more.

Odour is a constant for most residents. Of those residents who notice an odour, over 60% experience odours at their property on at least a weekly basis (61%). Those that are more deeply affected by the odour are significantly more likely to experience 2-6 times a week than the average. No significant differences were reported via method of completion.

Figure 4 Odour Frequency at Property, Residents Who Notice an Odour



Residents are divided about the number of odour-causing sources there are. Just over half of the residents feel the odour comes from one source (51%), while close to a third believe it is multiple sources (30%). A quarter are unsure (19%). No significant differences are noted between different odour severity groups or mode of completion.

Figure 5 Number of Odour Sources, Residents Who Notice an Odour



“ I have had a tour of the composting plant many years ago, you do not forget that smell ever.

There are suspicions within the community about where the odour comes from. The most likely sources are EcoDrop (34%), the Sewage Ponds (30%) or Living Earth (28%). Those who feel there are two or more sources are more likely to think the estuary (16%) or another industrial area (17%) are contributing to the odour.

Unsurprisingly, how a respondent described odour informed where they feel the odour comes from. Those who describe the odour as compost are significantly more likely to think the odour is being emitted from Living Earth. The same is true for rubbish and EcoDrop Metro, and faecal-sickening and the sewage treatment plant.

Table 5 Presumed Odour Source, by Number of Odour Sources, Residents Who Notice an Odour

	One source	Two or more sources	Don't know	Overall
Waste transfer/refuse station/dump/EcoDrop Metro	34%	43%	22%	34%
Sewage/treatment plant/poo ponds	28%	38%	23%	23%
Living Earth/compost plant/green waste	29%	36%	13%	28%
Estuary/ocean/river/sea breeze	6%	16%	7%	9%
Industrial area/other factories/businesses	4%	17%	3%	8%
General Bromley area	3%	4%	8%	4%
Fish factory/Aroma Fisheries	1%	7%	0%	3%
Animals	1%	4%	0%	2%
North/east area	2%	0%	3%	2%
Council owned	2%	1%	0%	1%
Other	1%	1%	2%	1%
Don't know	8%	6%	40%	14%
Total responses (n)	162	95	60	317

Differences are also apparent between in-person completion and online. Those who completed the survey via face-to-face interview are significantly more likely to believe the source of odour is the sewage treatment plant. Meanwhile, those who completed online are significantly more likely to attribute odour to Living Earth.

Table 6 Presumed Odour Source, by Method of Completion, Residents Who Notice an Odour

	Face-to-face completion	Online completion	Total
Waste transfer/refuse station/dump/ EcoDrop Metro	33%	40%	34%
Sewage/treatment plant/poo ponds	36%	13%	30%
Living Earth/compost plant/green waste	21%	49%	28%
Estuary/ocean/river/sea breeze	10%	6%	9%
Industrial area/other factories/ businesses	7%	10%	8%
General Bromley area	5%	3%	4%
Fish factory/Aroma fisheries	4%	0%	3%
Animals	2%	1%	2%
North/east area	2%	0%	2%
Council owned	0%	5%	1%
Other	1%	1%	1%
Don't know	13%	15%	14%
Total responses (n)	239	78	317

Compost Odour

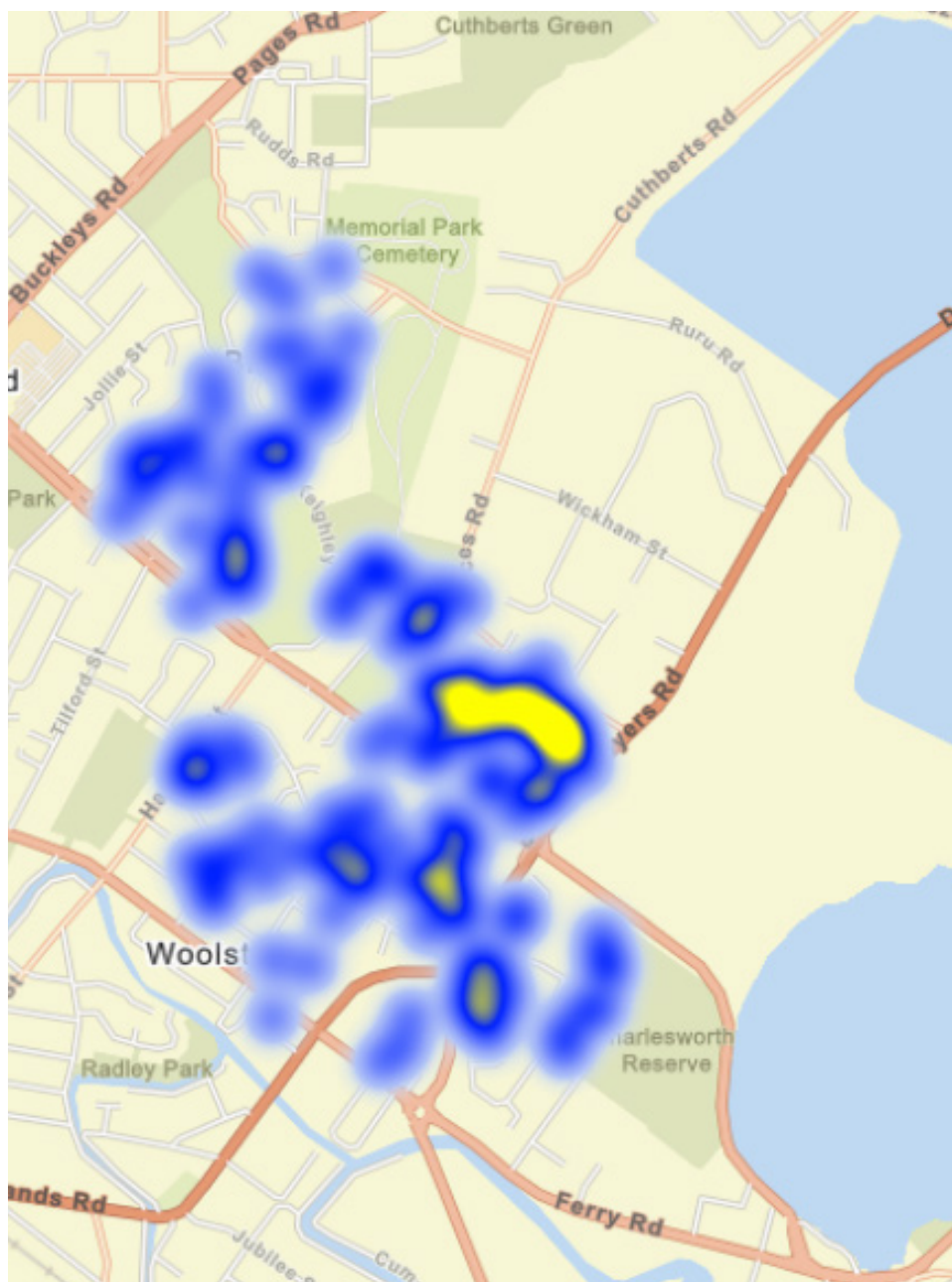
5

5.1 Prevalence

Compost is the most common label used for the odour in Bromley, with 38% of all residents reporting this as the odour's description (or 45% of those who smell an odour).

Residents who report compost odour are clustered around Maces Road and the Dyers Road intersection. This is the closest residential area to living Earth, the green waste facility.

Figure 6 Heat Map of Residents Who Report Compost Smell



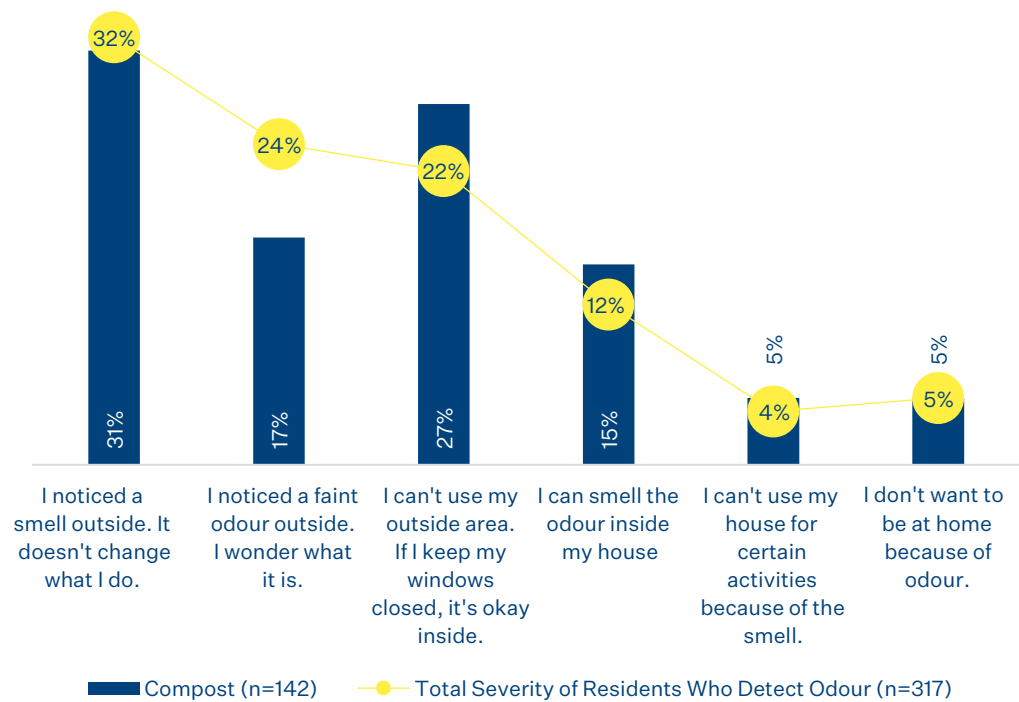
5.2 Severity and Frequency

“ I think when you make compost on such a large scale you will have an odour. There is not much you can do about it. At the planning stage it should have been placed in a less populated area to mitigate this. Obviously the closer you are the worse it smells. We are lucky that we are about a kilometre away.

Detecting a compost odour is slightly more likely to result in behavioural change, compared to other smell descriptions. Over 50% of those who detect a compost odour have had to change their behaviour, such as:

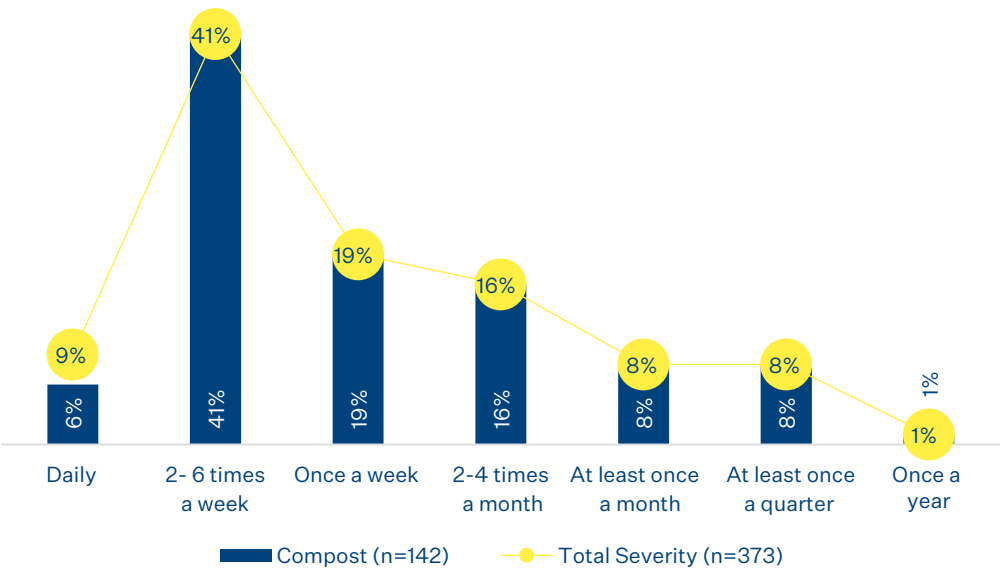
- Do not use their outside area (27%)
- Can smell the odour of the house (15%)
- Can't use their house for certain activities (5%)
- Don't want to be at home because of the odour (5%)

Figure 7 Severity of Compost Odour



Compost odours are detected at a similar frequency to other smells reported.

Figure 8 Frequency of Compost Odour Detected

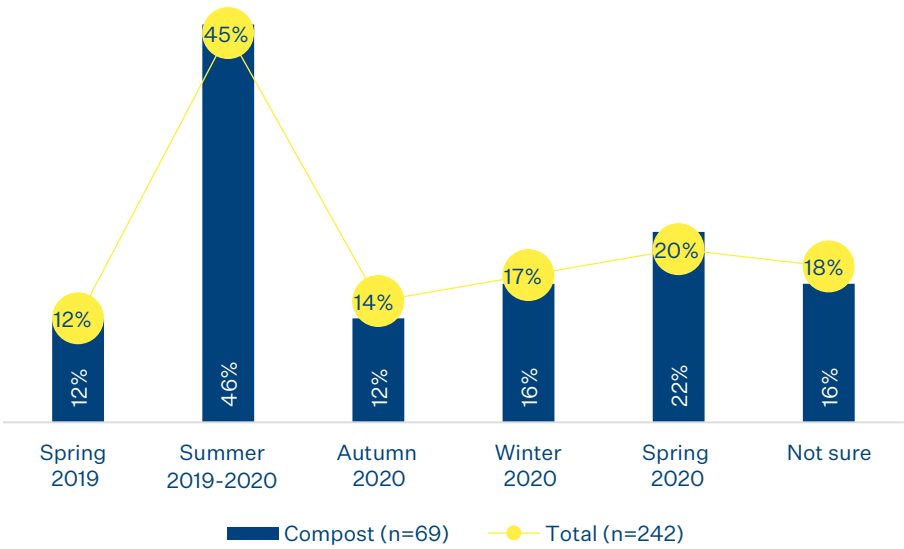


5.3 Change Over Time

Residents provided mixed feedback about whether the compost odour changed over the last year. Almost half feel the odour has changed (49%). These residents are most likely to feel that it was at its strongest in Summer 2019-2020.

Figure 9 Compost Odour Change

	Yes	No	Not sure
%	49%	33%	18%
n	69	47	26



Despite noticed fluctuations in odour, residents did not see the impact of the trial on compost odour over the last six months. Over half see no change in odour (54%). This suggests that the pilot has had little to no impact on the community.

Table 7 Compost Odour Change Over Trial Period

	Decrease	Stayed the same	Increase	Unsure
%	20%	54%	15%	11%
n	28	76	22	16

Rubbish Odour

6

6.1 Prevalence

Odour which smells like rubbish is the second most common odour reported (30% of residents or 36% of those who report smelling an odour). Similar to compost, rubbish odour is reported particularly around Maces Road, north of Linwood Avenue.

Figure 10 Heat Map of Residents Who Report Rubbish Odour

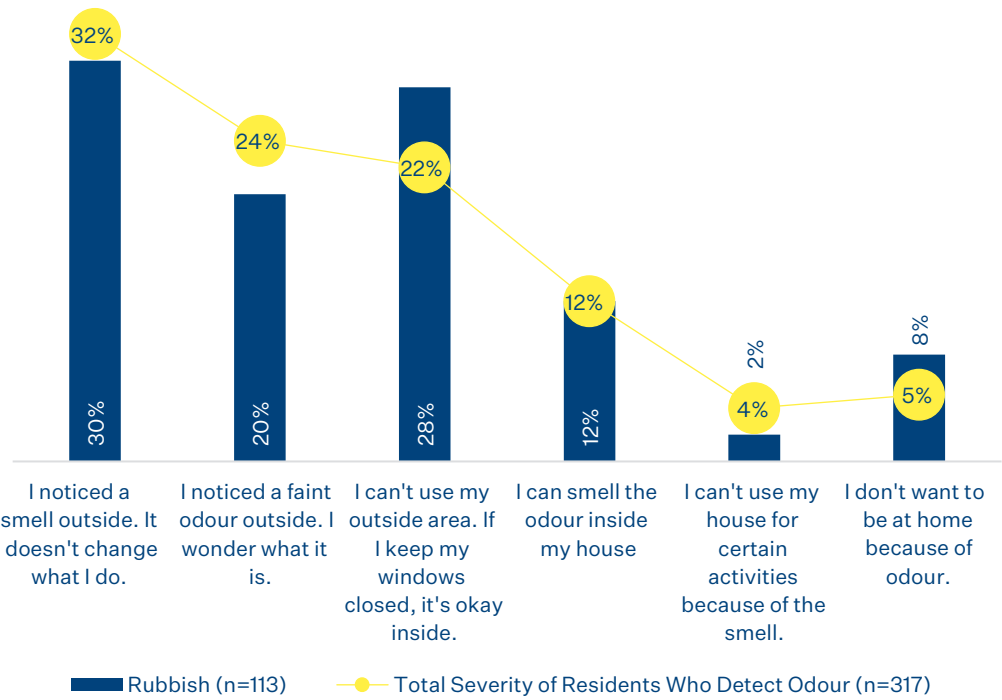


6.2 Severity and Frequency

Detecting a rubbish odour is slightly more likely to result in behavioural change, compared to other smell descriptions. Over 50% of those who detect a rubbish odour have had to change their behaviour, such as:

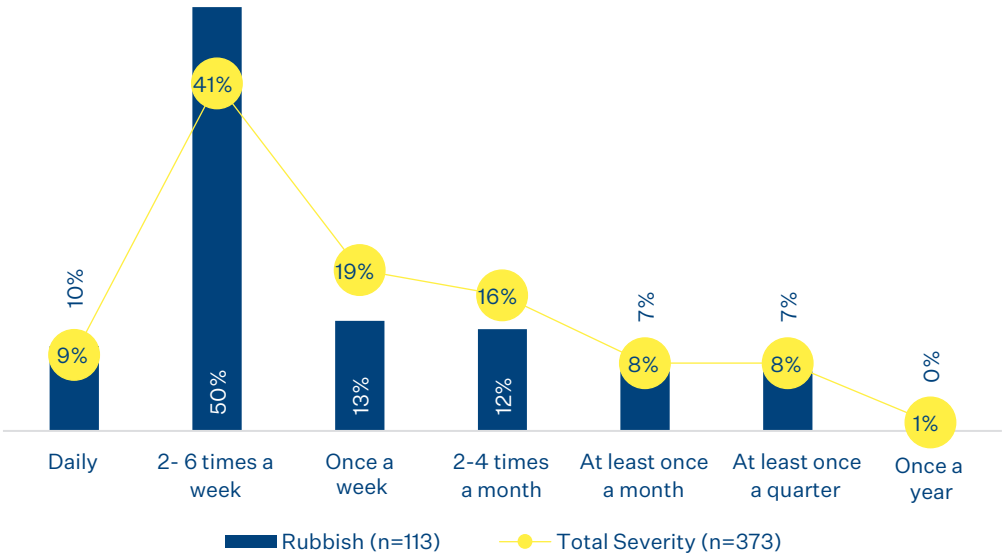
- Do not use their outside area (28%)
- Can smell the odour of the house (12%)
- Can't use their house for certain activities (2%)
- Don't want to be at home because of the odour (8%)

Figure 11 Severity of Rubbish Odour



Rubbish odours are slightly more frequent than average odour in Bromley. Of those residents who report smelling rubbish, 73% report detecting this odour on a weekly basis at least.

Figure 12 Frequency of Rubbish Odour Detected

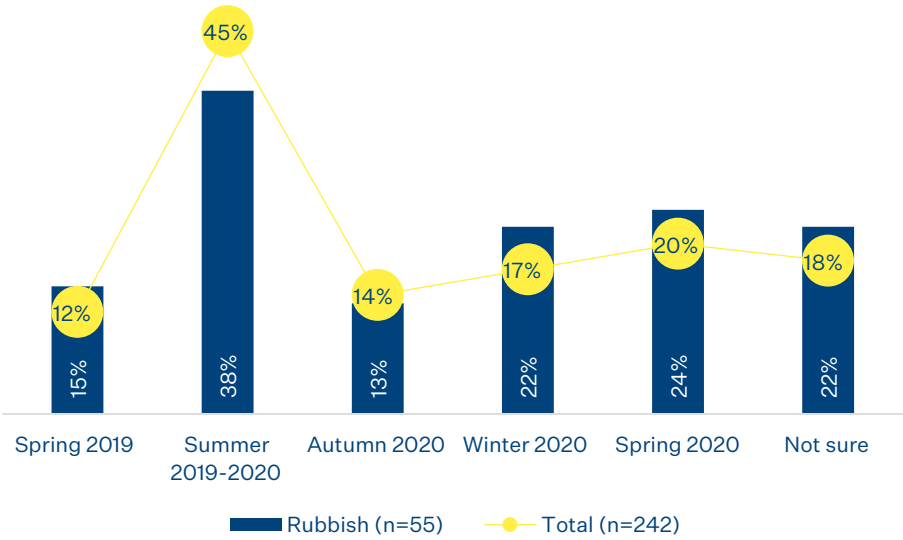


6.3 Change Over Time

Once again, residents provided mixed feedback about whether the odour has changed over the last 12 months. Just under half feel the odour intensity did vary, with the largest portion believing summer 2019-2020 was when the rubbish odour was at its strongest.

Figure 13 Rubbish Odour Change

	Yes	No	Not sure
%	49%	30%	21%
n	55	34	24



The impact of the trial on rubbish odour has been negligible for residents. Approximately half reported that the odour stayed the same over that time period, and more residents felt the odour had increased in strength (21%) than decreased (18%).

Table 8 Rubbish Odour Change Over Trial Period

	Decrease	Stayed the same	Increase	Unsure
%	18%	48%	21%	13%
n	20	24	54	15

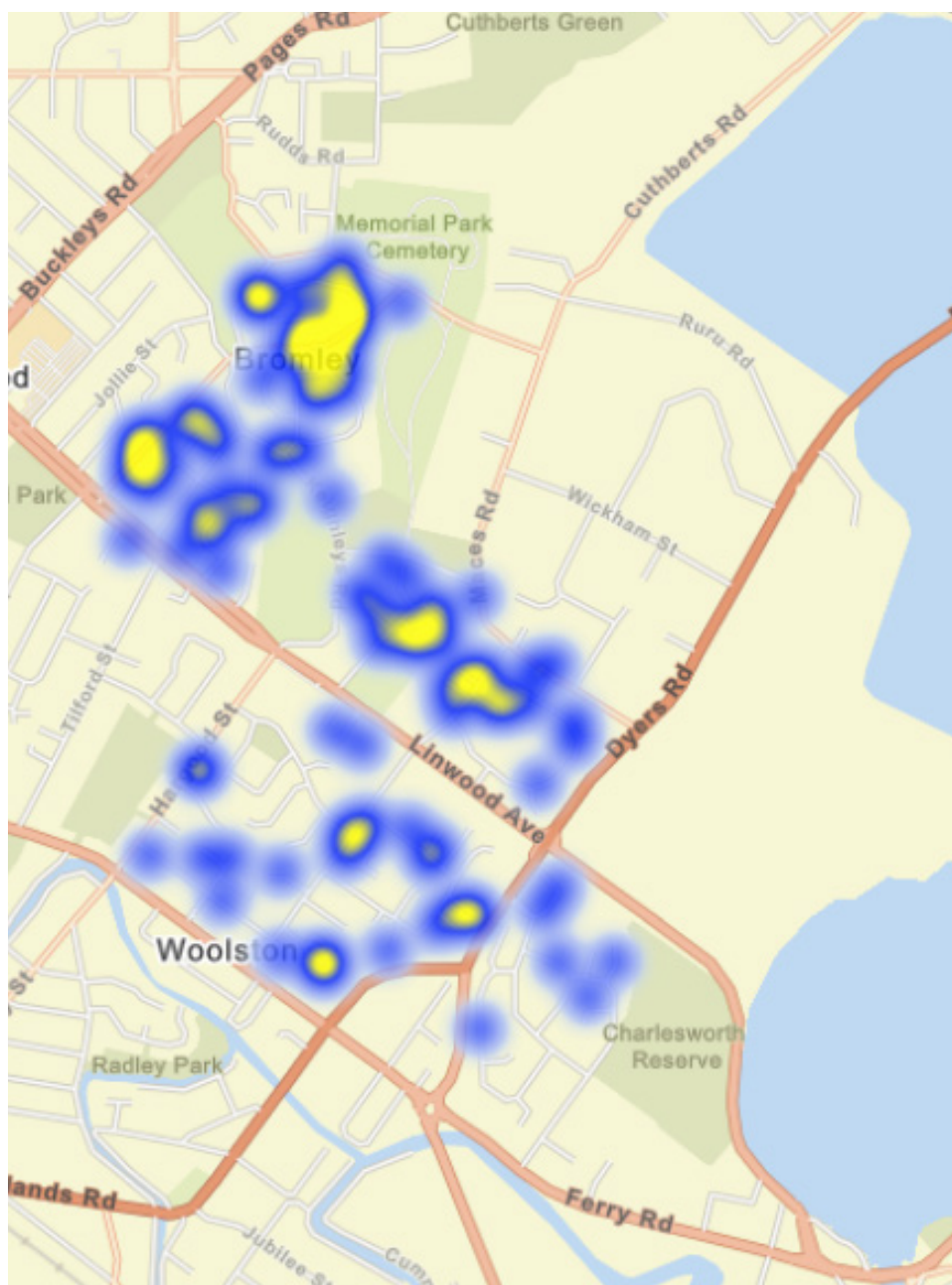
Faecal-Sickening Odour



7.1 Prevalence

Approximately 30% of residents smell a faecal-sickening odour (34% of those who notice an odour). These are most closely clustered to the Ruru Road and Hays Street intersection. This is the closest residential area to the oxidation ponds that was surveyed.

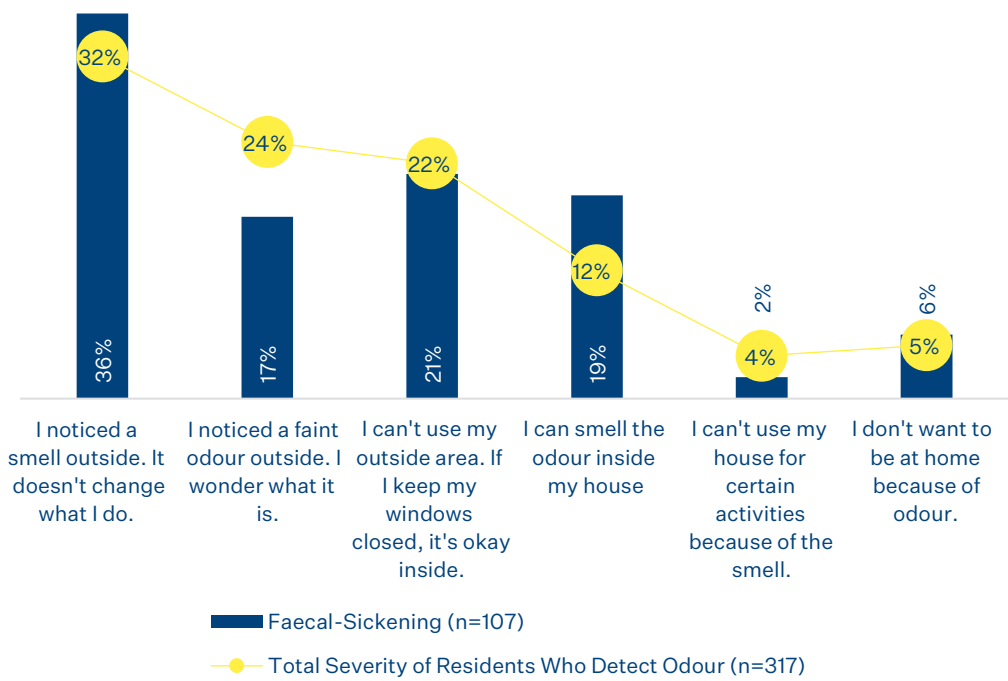
Figure 14 Heat Map of Residents Who Report Faecal-Sickening Smell



7.2 Severity and Frequency

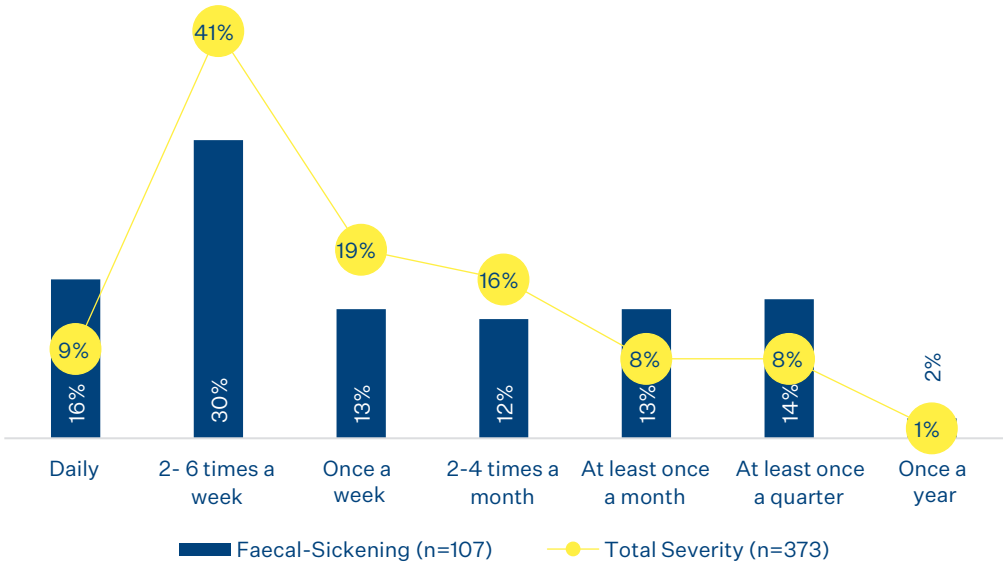
Faecal-Sickening odour severity is similar to the average odour in the area. Slightly more can smell the odour in their house (19%) compared to the average.

Figure 15 Severity of Faecal-Sickening Odour



Overall, faecal-sickening odour is less frequent than other odours. While a slightly higher number report experiencing faecal-sickening odour daily (16%) compared to the average (9%), 58% report detecting the smell weekly, which is 11% lower than the average.

Figure 16 Frequency of Faecal-Sickening Odour Detected

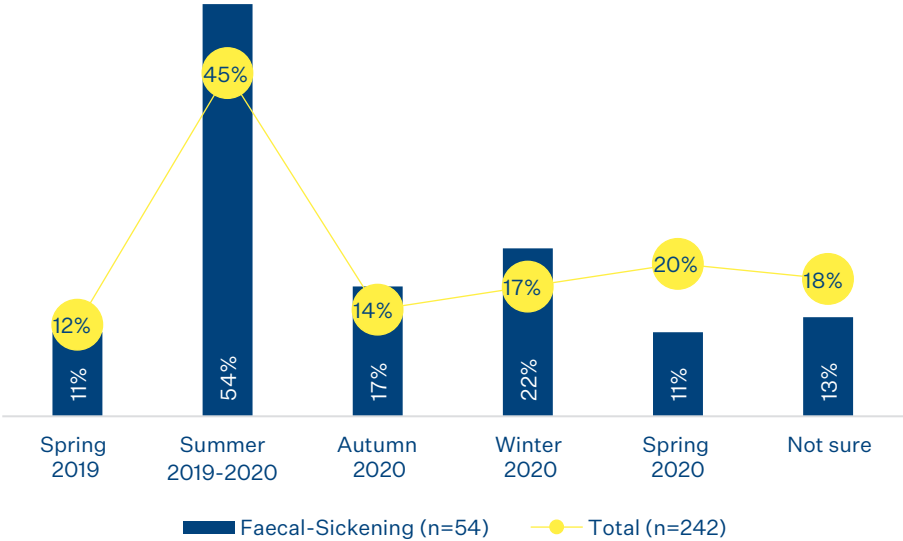


7.3 Change Over Time

Residents provide mixed feedback about whether the faecal-sickening odour has changed over the last year. Half feel the odour has changed (50%). These residents are most likely to feel that it was at its strongest in Summer 2019-2020.

Figure 17 Faecal-Sickening Odour Change

	Yes	No	Not sure
%	50%	24%	25%
n	54	26	27



Fishy Odour

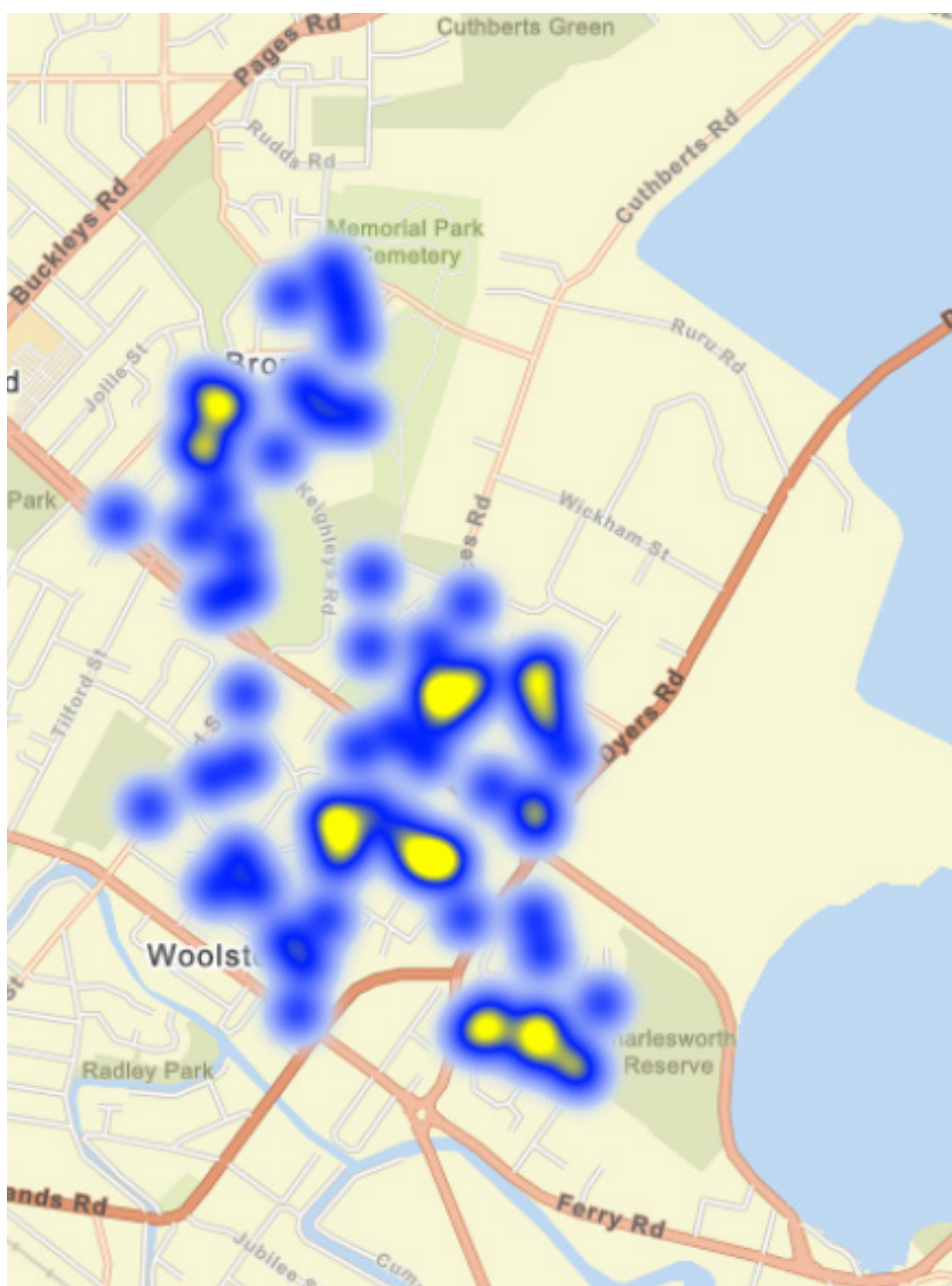


8.1 Prevalence

A fishy odour is less prevalently mentioned, with a fifth of residents reporting this smell (23% of those who detect an odour).

Those who detect a fishy odour are spread throughout Bromley. Frequency is most densely populated around the Linwood Ave and Maces Road intersection.

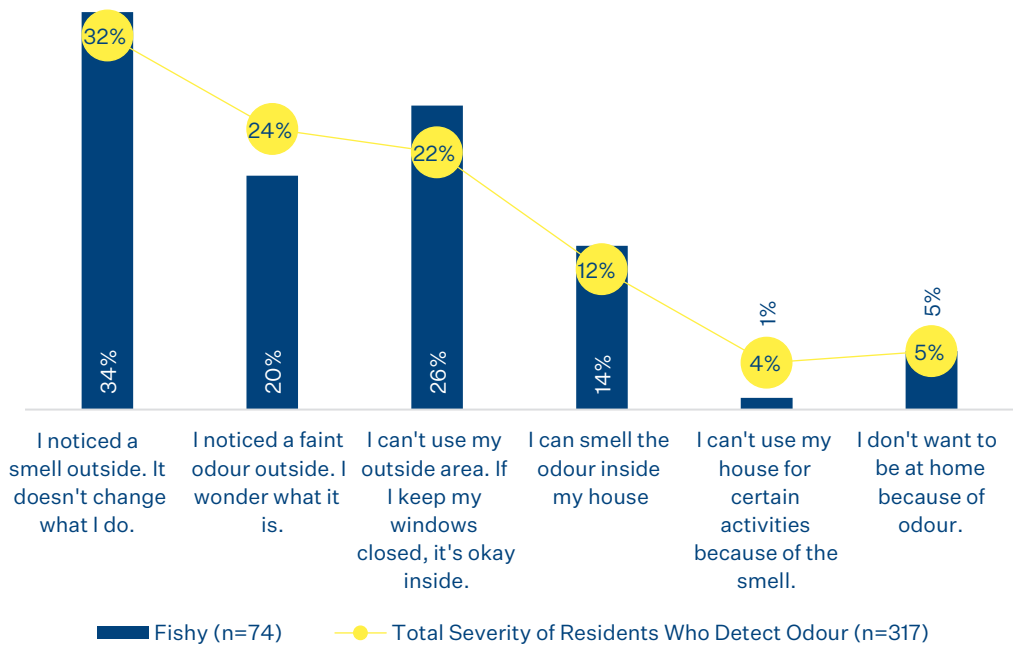
Figure 18 Heat Map of Residents Who Report Fishy Odour



8.2 Severity and Frequency

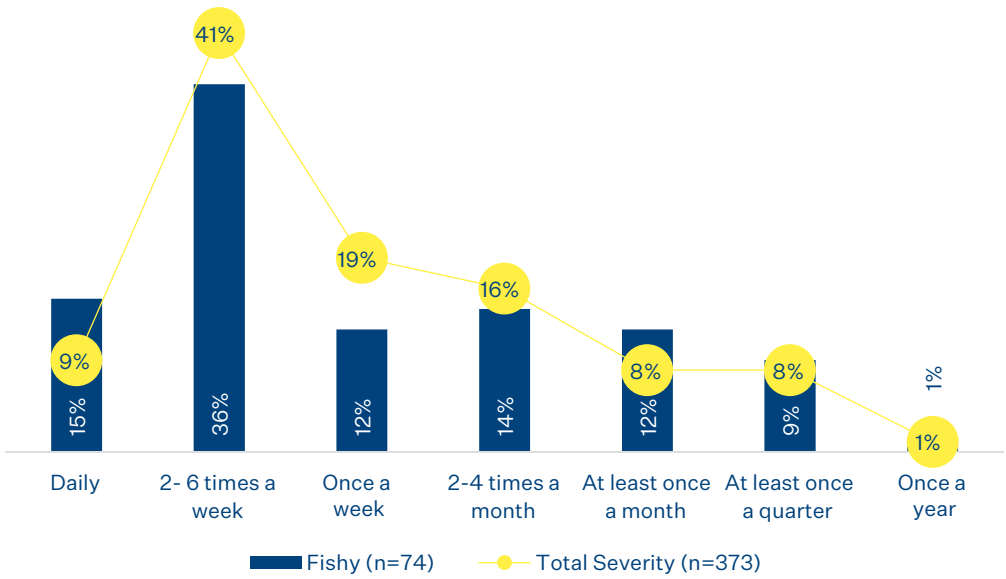
The severity of fishy odour is similar to other odours in Bromley. Just over a quarter of residents feel they can't use their outside area as a result of the fishy odour.

Figure 19 Severity of Fishy Odour



Fishy odours are detected at a similar frequency to other smells reported. Fishy odours are slightly more likely to be daily compared with other odours, however are less likely to be 2-6 times a week or once a week, compared to the average.

Figure 20 Frequency of Fishy Odour Detected

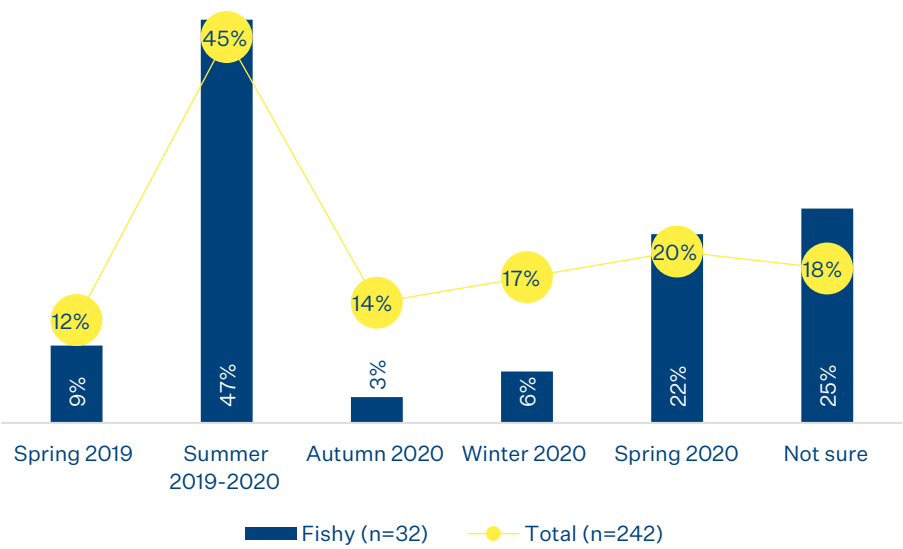


8.3 Change Over Time

Over 40% of residents feel the odour changes over time. For half of those residents, they feel the smell was strongest in Summer 2019/2020.

Figure 21 Fishy Odour Change

	Yes	No	Not sure
%	43%	36%	20%
n	32	27	15



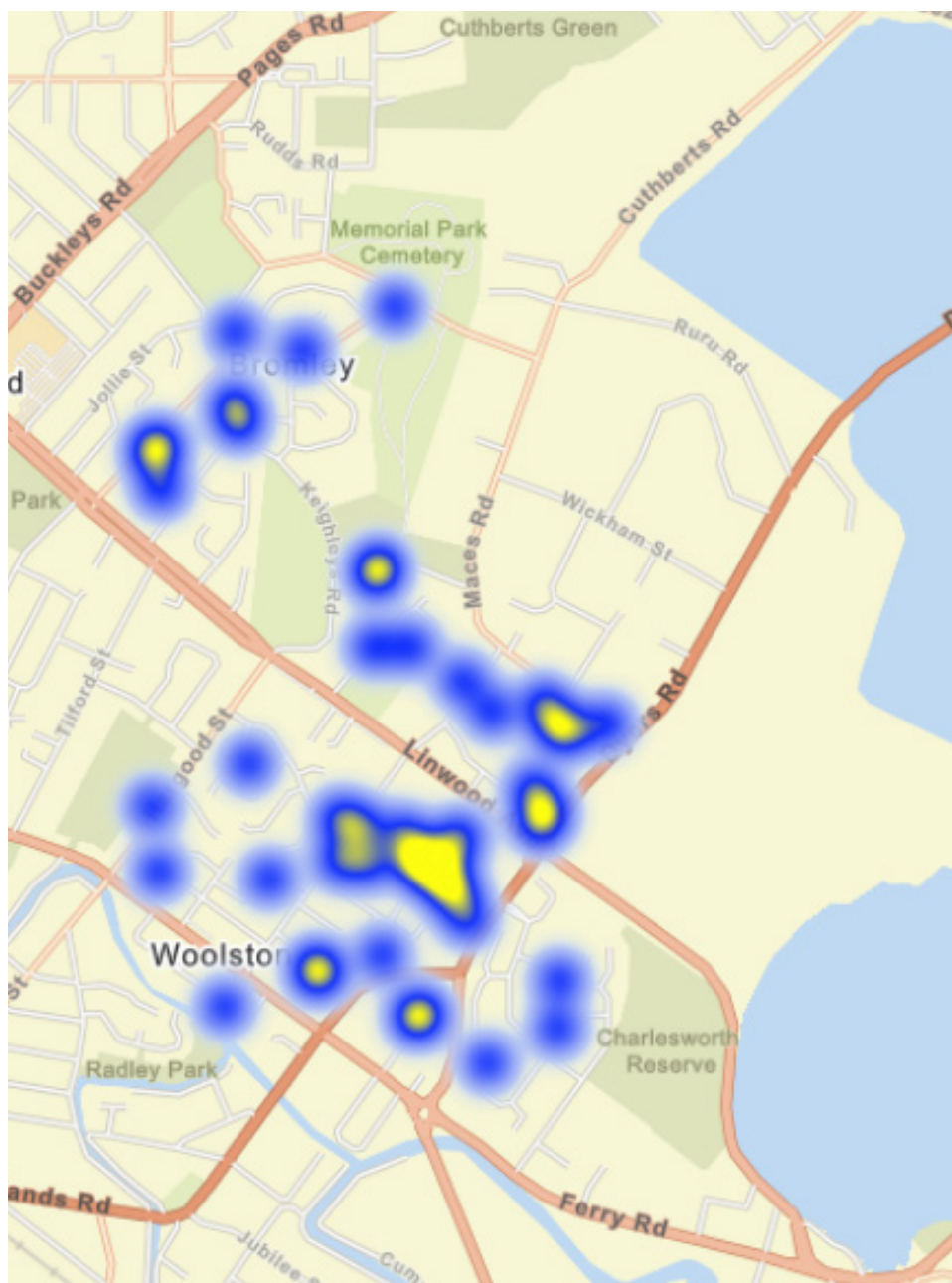
Meaty-Rancid Odour



9.1 Prevalence

A small portion of residents described the odour as Meaty-Rancid (13% of residents, 15% of those who notice an odour).

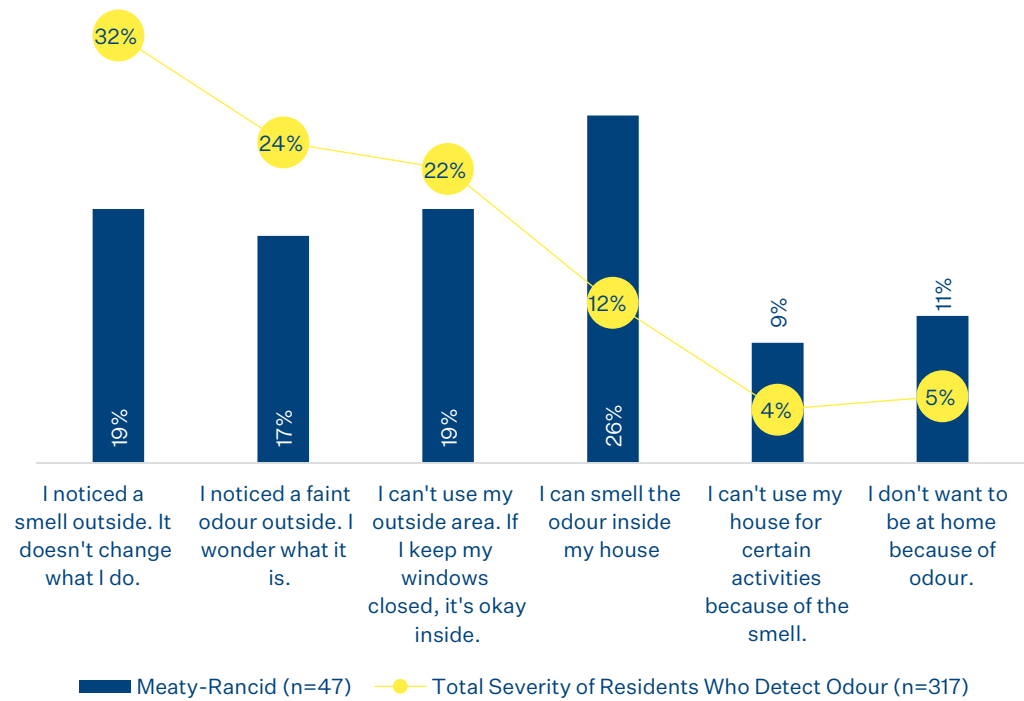
Figure 22 Heat Map of Residents Who Report Meaty-Rancid Odour



9.2 Severity and Frequency

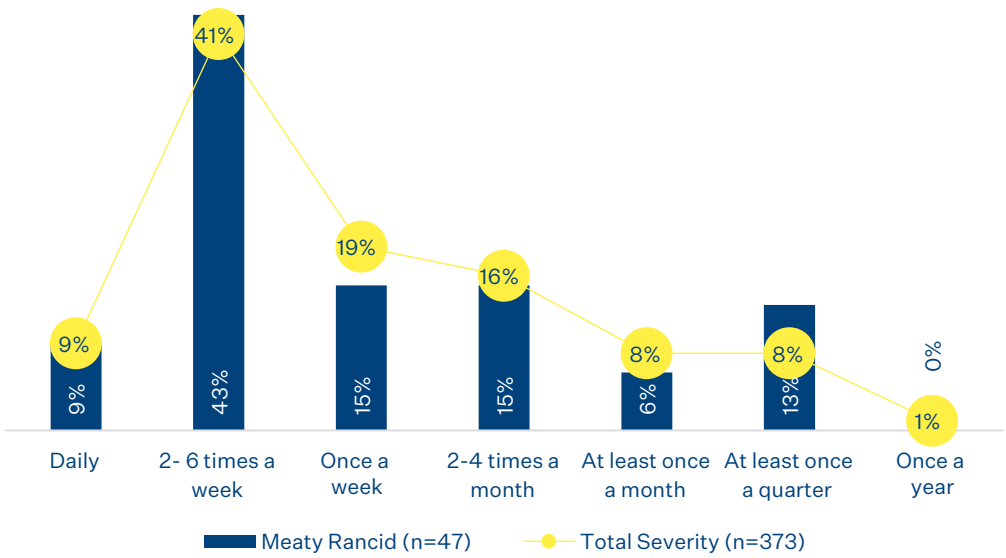
If residents can smell a meaty-rancid odour, it has a severe impact on their lives. Approximately two thirds have to change their behaviour as a result of the odour, with one in ten not wanting to be at home.

Figure 23 Severity of Meaty-Rancid Odour



The frequency of meaty-rancid odours is similar to all other odours reported.

Figure 24 Frequency of Meaty-Rancid Odour Detected

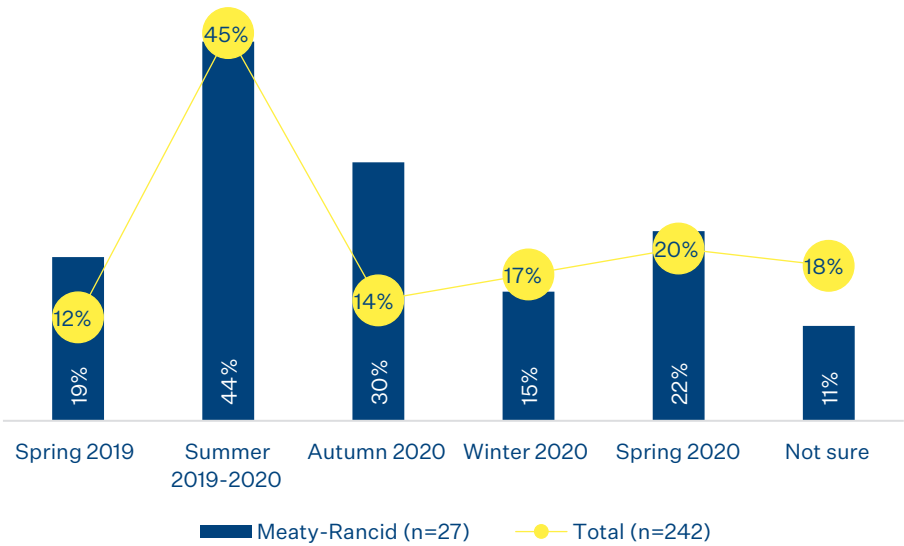


9.3 Change Over Time

Meaty-Rancid odours are more likely to change over time compared to other odours. Almost 60% feel it changes over time. Summer is the most common season for the odour to be at its strongest (44%) and it is more apparent in Autumn (30%) compared to other odours detected.

Figure 25 Meaty-Rancid Odour Change

	Yes	No	Not sure
%	57%	26%	17%
n	27	12	8



Reporting Offensive Odour

10

There are a range of ways residents would report objectionable odour.

- A quarter of residents would call CCC or visit their website (25%). A further 12% would call ECan. While CCC control the contracts for some of the larger industries in the Bromley area, ECan are responsible for air quality. This suggest that there is some community confusion about the role and responsibilities of the two councils.
- Only one in five think they would report the smell on the Smelt-It app (18%).
- Almost 50% of residents would not report (38%) or don't know how they would report (11%). This is an interesting result in itself. It suggests the problem isn't enough of an issue for residents or that they have no faith that any tangible action will come from their feedback.

This suggests that the traditional reporting lines for objectionable odour are not widespread through the community. Further work is needed to publicise the Smelt-It app, and encourage its continued use, if this is to continue to be the main focus of residential data collection.

Table 9 Objectionable Odour Reporting

	%	n
Wouldn't report/complain	38%	120
Call Christchurch City Council/visit website	25%	78
"Smelt-It" app	18%	58
Call Environment Canterbury	12%	39
Complain to neighbours	6%	19
Contact company you think is making the smell	2%	6
Social media post	2%	6
"Snap Send Solve" app	1%	2
Online/google	1%	2
Friend	1%	2
Radio station	1%	1
Neighbourhood association	1%	1
Waste of time	1%	4
Other	3%	9
Don't know	11%	34
Total responses (n)	100%	317

Please note, for the question above, residents were able to select multiple options.

Most residents had no further feedback for Environment Canterbury, Christchurch City Council or other industries (58%). Those who provided feedback requested that the source of the odour was identified and controlled.

Table 10 Feedback for Environment Canterbury, Christchurch City Council or Any Industries Regarding Bromley Odour

	%	n
Please fix it (general)	15%	56
Negative comments (general)	3%	13
Find the cause/source	2%	6
Positive comments (general)	2%	6
Depends on the wind direction	2%	6
Reduce the odour	1%	5
Neutral comments (general)	1%	5
Christchurch City Council negative (general)	1%	5
It has improved	1%	4
Move the plant	1%	4
Housing difficulties	1%	4
Health issues	1%	4
Environment Canterbury negative (general)	1%	2
Christchurch City Council (positive)	0%	1
Other	12%	46
Nothing/don't know	58%	216
Total responses (n)	100%	373

Appendix One: Length of Time Lived in Bromley Area



Most residents who were surveyed have lived in the Bromley area for over 10 years (42%). No significant differences were noted for key objectives when considering length lived in the Bromley area.

Table 11 Length Lived in Bromley Area

	%	n
Less than a year	9%	34
1-3 years	21%	77
4-5 years	12%	45
6-10 years	16%	60
Over 10 years	42%	157
Total responses	100%	373

Appendix Two: Verbatims

12

12.1 Q10. Where do you think the odour comes from?

Q10. Where do you think the odour comes from?

A factory in woolston
A local plant my neighbour said . Fertiliser place when it's turned. The poo pond . It effects my clean washing
Animal
Aroma fishery council compost company
AS I WALKED AROUND WHEN THE SMELL WAS THERE , SPECIALY IN THE WEEKENDS AND HOLIDAY'S IT WAS ONLY living EARTH THAT PROVIDED THE SMELL AS MOST BUSINISES ARE CLOSED, BUT THE SMELL WAS THE SAME AS I STOOD INFRONT OF THE TREES WHERE LIVING EARTH IS LOCATED. I HAVE CHECKED IT OVER AND OVER AGAIN. I WALKED PAST THE OTHER FACTORIES THAT COULD PRODUCE THE SMELL BUT THERE WAS NONE. WE ALL KNOW WHERE IT COMES FROM BUT SOME HOW TO KEEP US GEUSING LIVING EARTH TRY TO IMPELGATE OTHER BUSNISES TO GET OUT OF THE BLAM, VERY CLEVER BUT THY ARE THE CULPRITS OF THE SMELL.
Astuiry
Astuiry
Astuiry
At the plant, when they turn it on and must be when releasing in the sea.
Brimley ponds or the dump
Brimley treatment plant.
Brimley, I think it comes from the sewage works or the cremation area over in linwood
Bromley area
Bromley dump and green area. Dyers road
Bromley dump Dyers road
Bromley Green Waste Facility
Bromley living earth place
Bromley poo ponds
Bromley refuse centre
Bromley refuse station / Living Earth
Bromley rubbish dump and compost and toilet waste
Bromley sewerage
Bromley treatment ponds
Can smell du,p really strong, but when they open up the fomes at sewage plant really bad. Estuary not as bad but moreso in summer. Dump can smell quite bad at night.
Comes from the compost at the Bromley tip and the fishy smell is from the mussel factory and the oxidising ponds and sewage treatment plant
Compost
Compost

Q10. Where do you think the odour comes from?

Compost

Compost - living earth

Compost and waste place and the sea

Compost facility in dump area

Compost metrodump

Compost place by dump

Compost plant and Estuary

Compost, poo ponds, airport

Compostig

Composting

Composting area and astuiry

Composting at the Metro Refuse Station

Composting facility, greenwaste

Composting maybe . Poo ponds. Dump

Composting place, living earth.

Composting plant

composting plant at refuge station

Composting plant, intergroup

Composting plants and poo pond or cremation place

Cymmetry and Dump station

Definitely from the Bromley composting plant, and rubbish disposal [ECO DROP] We have been there and identified the smell as the same we are experiencing at our home

Doesnt think the ponds area, further towards the sea.

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Q10. Where do you think the odour comes from?

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

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Don't know

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Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Don't know

Dump

Dump

Dump

DUMP

Q10. Where do you think the odour comes from?

Dump

Dump

Dump

Dump

Dump

Dump

Dump

Dump

Dump

Dump

Dump

Dump and/or sewerage ponds

Dump area

Dump area from over there

Dump estuary

Dump green waste

Dump or cows near by

Dump station and sewage water treatment plant

Dump, compost

Dump, Compost place

Dump, occasionally the poo ponds.

Dump, ocean

Dump, poo ponds.

East direction

Easterly with wind

Echo transfer station

Eco rubbish centre

Ecodrop

EcoDrop Metro

Estuary & Fat disposal business Lane Street, Woolston

Estuary

Estuary

Estuary

Estuary and dump

Estuary and living earth compost and wondered if fish factory

Q10. Where do you think the odour comes from?

Estuary or ecodrop

Estuary, compost

Factory or waters

Fertilizer plant

Fish factory

Fish factory. Sewerage plant combination of two

Fish industry

Fishy

From Dyers road . Treatment place. Compost place

From that compost place called living earth

From the ECO drop

From the rubbish dump as a guess

From the sewage ponds in Bromley

garden waste that is being composted

Gelatin factory

Gelatin factory near tannery.

Glue factory or something oxidation ponds

Green bin waste

Green waste

Green waste

Green waste and pig poo

Green waste place

He eco green waste or the ponds

I believe the majority of the odour comes from the living earth facility.

I have had a tour of the composting plant many years ago, you do not forget that smell ever, one is chewing it when you leave the site.

I just think its coming from aranui way the smell carrying

I think it comes from the dump

I think it comes from the dump in the Bromley area

I think its in the general direction of the bromley industrial area, or northeast where the sewage facility is

I think that the odor is a mixture of smells from the metro refuse station the sewerage plant and potentially the livestock um before the refuse station its over there.

I thought it was coming from the industrial area of woolston, but I'm not sure it's only a guess

I'm pretty sure the odour is from the councils composting site "Living Earth" at Bromley, we only smell it when the wind blows from their about once or twice a month.

Q10. Where do you think the odour comes from?

Inlet. Fecal place in Bromley.

Intergroup, paddocks on dyers road, estuary, sometimes living earth, factories around Wickham street.

IT COMES FROM THE COMPOSTING PLACE OWNED BY THE COUNCIL

It has to be from the north and i know what's from the north and that's where the sewage plant is

It may be a factory not far away Neighbors burn wood for heating

It smells like composting wet grass, maybe there is a plant in the neighborhood.

Landscaping on Dyers rd

LIVING EARTH

living earth

Living Earth - Council owned compost company.

Living Earth /Metro

Living Earth composting plant.

Living earth, although there are places worse. Intergroup and waterblasting companies with suck it up trucks.

LIVING earth, compost place. Rubbish dump.

Living earth, has done a study on it. Putrid smells coming from there.

Living earth. If not, then metro

Local waste treatment centre.

Maces road way

Mainly the Compost plant also the Eco drop(Rubbish Dump)

Maybe from the dump, as when I went there one time as soon as we drove in I said there's that smell ! Also one day when I was out for a walk and waiting at the traffic lights at the corner of Linwood Ave and Dyers Road a green rubbish truck past through the intersection and I could smell ,the rotten smell that wafts all the way over to our house in Woolston (St Lukes Street)

Maybe the eastury

Metro dump

Metro refuse station or landscape place

Metro rubbish dump

Mostly the odour comes from the direction of the sewerage ponds on nor-east days. On sou-west or sou-east days the fishy rubbishy smell comes from the back of Woolston, from Sandfords / Barons / Winstone etc

Mussel factory

Mussel farm and water treatment plant

Mussell processing plant has increased recently and overtaken the smell from the dump.

Mussels plant, dump, shit ponds

My mom thinks that they come from the sewage, down IN sewage ponds

Q10. Where do you think the odour comes from?

Near the bus depots. Where the Go bus park their buses. Down Ruru rd area.

Nearby dump station

Nearby Meat factory

Neighbours with dogs. Cnr wansted place and Linwood ave

No idea but happens when the wind blows

North

North

North./east. Imagined it was the Brimley sewage ponds.

NORTH/EAST Bromly sewage ponds

Not sure but possibly the dump composting area and the sewage ponds.

Ocean, dump

Outside

Over by the rubbish tip. Greenwaste.

Pond

Ponds

Ponds

Ponds

Ponds

Ponds

Ponds and manure place

Ponds poo.

Ponds. Dump. Industrial area

Ponds. Fish

Pondz

Poo ponds

Poo ponds

Poo ponds

Poo ponds

Poo ponds

Poo ponds

Poo ponds and green waste

Poo ponds and pound

Poo ponds and refuse centre

Poo ponds, estuary, dump, compost.

Poo ponds, Glue factory

Q10. Where do you think the odour comes from?

Possibly a mixture of Living Earth and another industrial waste company, but unsure.

Possibly dump and poo pounds

Possibly green waste facility like GAS or Compost

Predominantly easterly wind, northeast wind tends to swirl around. Seems to be wind related. Its coming from living earth and the rubbish department. Smell never came until living earth came

Refuse station dump. And saw in paper it was from there

Relative and the sea

Rubbish Dump

Rubbish dump

Rubbish dump

Rubbish dump and the water

Rubbish dump on Dyres Road and Sewage ponds

Rubbish dump, composting plant. Car spray painting business being run from residential property.

Rubbish factory down the road, poo ponds

Rubbish tip. Or compost

Ruru road and sewafe ponds

Sanitary treatment plant

Sea cabbage

Sea tip

Settling ponds

Sewage and sea breeze. Rubbish landfill

Sewage and the treatment plant

Sewage and transfer

Sewage farm

Sewage ponds

Sewage ponds

Sewage ponds

Sewage ponds

Sewage treatment plant and nearby composting place

Sewage, rubbish depot

Sewage.

Sewer

Sewer poo ponds or dump

Smells like its rubbish dump. Easterly winds.

Q10. Where do you think the odour comes from?

So the compost will be from the recovery center, and the fishy smell is from aroma
Somewhere around the refuse depot and Bromley area. We are borderline Bromley/Woolston and the smell faints as we approach our house.
Suspect it comes from the effluent ponds or the composting.
Take away shops
Tannery
That way somewhere, probably the ponds.. people say it comes from a certain compqny
The animal smell cones from the gelatin factory. When I pass that area on my way home, I can even smell it. Compost smell cones from Bromley compost refuse station.
The compost at the Eco Drop on Dyers Road
The compost facility - Living Earth
The composting smell comes from the composting location but the strong fishy rubbish smell comes from the estuary. It started after the earthquakes when the sewerage systems were damaged and some of it was diverted into the estuary. since then it has allowed allot of algie to grow and when the tide is out it is visible like a green field and the smell is at its strongest.
The dump
The dump
The dump
The Dump
The dump and fisheries in woolston
the dump and the composting area
The dump area over that side, northeast from here
The dump in the Bormley area, I was thinking it came from the sewage ponds but they are covered
The dump, The shit Ponds. Processing Plant. Composting section of the dump
The dump. Humfrys drive. The industrial area
The dump. Or the Shit ponds
The EcoDrop on Dyers Road
THE GREEN WASTE PLANT BROMLEY
The living earth where all the green waste goes
The metro or the composting outfit. I can even smell a strong dog kennel smell somedays
The ocean peoples litter
The Organics Composting plant in Metro Place
The ponds
The poo ponds or the estuary
The rubbish dump and the poo ponds

Q10. Where do you think the odour comes from?

The rubbish dump off Dyers road, I have noticed if I go there to dump rubbish that the same smell is there and very strong.

The sewage farm

The shit ponds

The smell from the refuse station has def9improved, I can smell cow poop from the paddocks sometimes, just a faint whiff, there is a constant fishy/urine smell, unsure where that comes from.

The source of the odour is the Council Refuse Tip and the Composting Facility. because we are quite far away in Brookhaven, the smell is intermittent and only occasionally carries to us on the wind. However, when it does it is quite pungent.

The tannery

The toilet place

Think the dump

Think...really what a stupid question.... we know where the odour comes from and it is from the CCC owned Chinese Beijing Government operated compisting plant plus the CCC owned rubbish dumping pit. The composting manufacture operates breaking all the rules breaks all the legal documents such as the DOCUMENT CONTRACT NO 06/07 -N 192 DESIGN BUILD OPERATIONS DOCUMENT. THE GOOD GUIDE FOR ASSESSING AND MANAGNG ODOUR IN NZ.BECA CH2M REPORT,ENVIRONMENTAL MANAGEMENT PLAN REPORT (may 2010) RESOURCE MANAGEMENT ACT OF PARLIAMENT.WORKSAFE NZ ACT 2013 PLUS BECA REPORT 2015. Who in their right mind took the bloody doors off the refuse pitt....A screw loose no other. Engineers design things for a reason not for some idiot to come along later and remove them. Since the pitt doors were removed we have had the rubbish odour problem as well. NO BRAINS I SAY NO BLOODY BRAINS!

Treatment plant

Treatment plant, gotta be. I can't think of anything else

Treatment plant. Lagoons

Treatment Ponds

Treatment Ponds. Fertiliser stuff also

Um hell, where would you think it's coming from, over by the ponds, depends on which way the wind is blowing.

Um ugh towards pawa towards woolston the main rd past the tannery in that gereal area by the river.

Waste place

Waste plant

waste sight

Waste transfer

Water treatment plant or the rubbish dump

We believe it's coming from Organics Processing Plant operated by Living Earth. Our reason for this is because it was just as bad during the lockdown and we know this plant was still operating whilst other businesses weren't.

Q10. Where do you think the odour comes from?

well the rubbish clearly comes from the tip, i dont know where the other smells come from - it can vary depending on the weather and how windy or how still it is as to how bad the smell is. Hot sunny days it can be quite bad

When the north east wind is blowing, it seems to come from the Bromley Metro Rubbish Transfer Station in Dyers Road. A southerly wind brings the smell from the Garlands Road area of Woolston.

Where the waste goes to or where the rubbish goes

Wollaston way rutherford

12.2 Q12. Do you have any feedback for Environment Canterbury, Christchurch City Council or any industries with regard to odour in the Bromley area?

Q12. Do you have any feedback for Environment Canterbury, Christchurch City Council or any industries with regard to odour in the Bromley area?

Environmental people. My washing smells of it.

Clean it and get it done

YES MAKE IT STOP OR GET RID OF THAT PLACE AS I DIDN'T SIGN UP FOR THAT. IT HAS TO STOP. I BROUGHT MY HOUSE AFTER THE EARTH QUAKE AND NOBODY TOLD ME THERE WAS A SMELL. THAT IS A ROTTEN TRICK, NOW I AM STUCK IN A PIG STY AND CAN'T GET OUT BECAUSE I CAN'T SELL IT THAT WAY AS IT HAPPENED TO ME. THE SMELL IS MAKING ME SICK, AND THE LAST TWO DAY'S IT WAS DISGUSTING AND MADE ME SICK AND FOR 4 HOURS MY NOSE WOULDN'T STOP RUNNING. VIEW HOURS LATER I FRYED SOME BUGER MEAT AND MY NOSE STOPPED RUNNING. THERE IS SOMETHING IN THE AIR THAT HAS TO BE REALLY BAD. OVER THE LAST HALVE YEAR IT GOT WORSE THAN EVER AND I AM SURE IT IS AFFECTING MY HEALTH. PLEASE GET RID OF THAT PLACE ,WE HAVE RIGHT TO FRESH AIR , AND WE ARE BEING ABUSED AND NOT GIVEN A RIGHT TO FRESH AIR.,

I think they need to fix it.

Get it sorted asap

I got something in the mail about it.

Just try and improve it, it's quite offensive that you don't want to put your washing out

Please stop the smell. It makes our lives miserable. Perhaps relocate to Ilam or Wigram or Halswell.

Green waste, seems like a natural smell

Still smells strong even now

The oder issue impinges upon the rights of those not being able to enjoy the environment we live in. Having to put up with such a putrid stench can only be compared to that of a third world country where waste is not dealt with. The responsibility lies with the two Councils to resolve the issue to ensure the air quality in the affected areas meets the legal standards set by the RMA and the health concerns that have been raised. The issue needs to resolved without delay.

STOP THE STENCH!!!! You ban open and garden fires and then inflict this repugnant stench on us - you are a pack of Hypocrites.

Q12. Do you have any feedback for Environment Canterbury, Christchurch City Council or any industries with regard to odour in the Bromley area?

They try to do something about it. It's getting better

Just that it's very objectionable and I don't look forward to putting up with it during the summer

Sort it out so it is minimal for everyone but I did buy a home here so I will have to cope

It is horrible trying to be outside doing gardening etc when it reeks. It is horrible and makes living here unpleasant

Sort it

Improve water quality into estuary that makes a big difference to how bad the smell is. Unsure about compost maybe turn it more.

It's bad please fix it

Need to answer the complaint and do a follow up. Since one pay the tax they need to get responses.

It really needs to be sorted out asap. It always seems worse in warmer weather and some days you can't sit outside as it's so strong.

My mum does it. She is my landlord. She offer to reduce rent because of the smell

Get it sorted, some times it can reek vety disgusting when you go out.

yes

It needs to change soon

Please sort this out as it is not nice to not be able to use the outside space and have to keep the windows closed

The smell is appalling and has been affecting our health for quite some time now. We often experience headaches and sinus infections when it is particularly bad. It is affecting how we want to spend our time outside in the warmer weather. We cannot even have family & friends over for a bbq as they cannot bear the odour, let alone try to eat food with the smell present. We really do not enjoy living there as a result of the smell but unfortunately we are not in a position financially to be able to move

They should get on with things in the area e.g flooding and maces road.

Bad at bromley community hall really composty there.

Get it done it smells awful

I am in Stacey Place which I have always considered to be Woolston, but we do border Bromley. Over the years I haven't noticed smells. But lately I have noticed smells a lot more.

Just want to get fixed

Noticed smell couple of times ONLY. Unable to say from where it just smelt like rubbish.

Please clear this asap

Please do something for this

Smell is usually in the evening about 5 until 9.

Sort stuff out!

Thank you for coming to ask us about.

Q12. Do you have any feedback for Environment Canterbury, Christchurch City Council or any industries with regard to odour in the Bromley area?

The smell is not limited to Bromley I work on saxon street near Fitzgerald ave and this year the smell has drifted all the way there I have worked there 15 years and never noticed the smell there before. The smell is also way stronger than it used to be when we first moved to linwood ave we hardly ever noticed anything but it seemed to get really bad 2018/9 and I would smell it most days I came home.

try to avoid the warmer weather when doing activities

We just moved in to this areas and I experienced the smell first day of moving it was absolutely disgusting I'm ashamed to invite people to Ge den party in case smell will be here

Went to council to complain over the last 2-5 years probably 3 times it was so bad. The minute from bromley park you notice the smell. If could afford to move she would. Those places causing the smells should be outside of the city. They should do something about it.

Went to meeting they held. Two main suspect organisations.didnt resolve anything, people still unhappy

Where I currently reside it is not that bad in Ti Rakau Drive to be overly concerned at this time

Would kike it gone complrtely would like to have bbq and not smell anything.

Yes

Deal with it get rid of jt. Move the du,p

I'd rather it not be here

It needs to be resolved, the times it happens we can't use our garden and we have 3 children or air out the house by opening windows etc. When it is hot this particularly affects us

Just get it sorted

Move it

The problem has improved a lot over the last 10 years, or more. Generally depends on the wind direction at times.

The person thinks the odour gets reduced

We live in the city, it shouldn't smell like this.

If you know what it is sort and fix it

Solve it as soon as possible

It's not great for house prices, it definitely has had a fair bit of attention from people in the area. On a bad day, it's not nice to be outside and I don't feel comfortable having my toddler breath all that in

Please please sort it out.

There have been both residential & business owner who have re-located due to the odour.

Tracing where the odours are coming from would be helpful to pinpoint.

Find out where it comes from

Continue to look at it, monitor situation and make appropriate changes. Definitely an environmental problem.

Please make some improvements

Q12. Do you have any feedback for Environment Canterbury, Christchurch City Council or any industries with regard to odour in the Bromley area?

It would be nice to have it reduced because it's really unpleasant. Since the living earth place started, it's been really bad

It would be great if we got rid of it, it spoils the area. This is a lovely area but esp if you have visitors it's embarrassing to have a barbecue. It's unpleasant for visitors. It also affects market property value

It seems to get worst when the wind blows southly

Yes, that they have broken resource consent numerous times seemingly without any censure from council.

Please move the plant as this is a local community and it's not nice having those smells around

Hurry up please

Walking down Hargood St can be quite offensive.

Having lived in our property for approx 18 years we have noticed a marked increase in odours over the past approx 5 years. Smells of an offensive nature were rare and may have only occurred 3 or 4 times in a year, in years past. We now experience them several times a week dependant on the prevailing wind on the day. Some days the odour is mild, and not too offensive. Other days we must have our doors closed and it is unpleasant to use our outdoor areas due to the smell. Visitors to our property notice the smell also. It has got to the point where we don't pretty much ever, host others at our home. It has become a point of acute annoyance and embarrassment.

I have had a tour of the composting plant many years ago, you do not forget that smell ever, one is chewing it when you leave the site.

Get it sorted. Stop sitting on your hands

I hope that they will do everything to ameliorate or mitigate the effect

I understand that society requires rubbish and water treatment under no illusion it's odorless and it doesn't really affect me.

Well it comes and goes, it doesn't last for a long time

I think when you make compost on such a large scale you will have an odour. There is not much you can do about it. At the planning stage it should have been placed in a less populated area to mitigate this. Obviously the closer you are the worse it smells. We are lucky that we are about a kilometer away.

Take the whole area into consideration not just the opinions of a few. Bromley is a great place to live all the smell talk devalues our properties and our lifestyles. Houses don't take long to sell so the smell can't be that bad.. I knew living earth was here and it didn't stop me buying my home. I don't see the problem. We got through the sewerage pond smells which were far more offensive than the smells of today. Also the CCC decided to put the plant there when Yoni Yohansen was on the council and now he is one of the complainants. Not sure how that works. There is also smells all over the city are you doing anything about these.

Q12. Do you have any feedback for Environment Canterbury, Christchurch City Council or any industries with regard to odour in the Bromley area?

ECAN needs to get off its backside and enforce, just because it is owned by CCC it is no excuse not to enforce or shut the place down and move it where it does not affect residents, they need to look into who in their right mind would put something like that in the North East of the city when we have North east winds most of the time and why are ECAN pretending to do something now when this has been a problem for residents for over 10 years and have they looked into the health issues for people living close to a place like this or the value of properties....why in the world you do a survey when they already know what the problem is, just a complete waste of money and why were the cards put in the mail box 4 days before the survey closes is this because they really do not want people to respond...

I'd like to know what causes it and if it is harmful.

Please find the source. Cancel smells

This problem has been going on too long for the situation not to be able to identify the problem. There is enough information there so there can be a solution. If those in charge can not use the information to solve this then I suggest they resign their position and give it to some one who is motivated and has the intelligence to solve it. There are some who feel justified collecting a wage and doing nothing to earn it

You would probably get more negative feedback if this survey was held over the Summer months during barbecue season and when more people are on leave and at home during the day.

This problem has been going on for years without resolve. Many people have complained about it including myself. It seems that the City Council refuses to take rate payers' complaints here seriously and do something about it. I feel it should be moved out of our district preferably into the country where it belongs. Just because we are a poorer part of town we have all the offensive smelling operations here - not just Living Earth but also the ponds which can smell too. The Council has its rubbish and recycling operation here as well. Frankly, if this was in the more expensive part of town like Fendalton, Merivale etc it wouldn't happen!! We are rate payers too and have rights too - such as clean air which does not stink!!!

There do appear to be improvements. The smell can sometime be in a small band, ie walk 50m either direction and it stops

Please help to eliminate the smell.

Put up with it for so long. Rates discount. Vso bad outside. 18 years ago when we moved in it wasn't like this. Daily smell is terrible.

Worst day he recorded was september 4th. Seafood is particularly bad. Thinks the fish smell approx 9, 10 months ago. If job is too hard to get rid of it then resign and get someone else to fix it. Shouldn't take this long. Get rid of seafood. Short of getting petition going has had a gutsfull. It would be interesting to note whether those answering the survey work or not.

Just sort it out

Very infrequently

Just what I have already written. Also it wasn't like this when we moved into our new house 8 years ago. Started around the time the Living Earth place opened. So possibly that's where the problem is.

Yes, please fix the horrible smell it's very unpleasant.

I don't know what you can do about it

Please find a solution

Q12. Do you have any feedback for Environment Canterbury, Christchurch City Council or any industries with regard to odour in the Bromley area?

It would be nice if the authorities could make more of an effort to reduce the smells from the sewerage treatment plant and the ponds, the composting business, the dump at Metro Place and the spreading of liquid waste onto paddocks in Bromley. Also the Linwood Avenue canal is well overdue for a clean up, it is full of rubbish which must be hazardous to the wildlife. The canal often appears almost stagnant and unmoving, I assume that is at low tide. The smell of burning plastic I have been told is either the manufacture or consumption of P, so the Police could fix that by driving around at night with their windows open. I have only ever smelt the burning plastic briefly at night time.

What theve done with dump has helped, but for mussells think they can get air scrubbers to clean the air this could potentially help.

Its sometimes really disgusitng, not a nice smell must be sorted out, really bad around eastgate

Just try and do something about it. I know its the poo ponds, they won't do anything about it.

What they're doing is working

Just try and fix it

Please do your best to get rid off the smells as sometimes it stinks that bad that I can taste it. With todays technology surely the stink can be dealt with.

I dont thi k its as bad as they say in the paper. I think they still, need to do something about it.

Please sort it out

If they can find out whats causing it and do something about it

Smell overall recently however was quite bad 3-4 weeks ago for a couple of nights and days

Get rid of it. Years ago it was worse. Has got better but be good to get rid of it completely

It is effecting people severely within this community so please do something. When it has been a public holiday the smell gets worse

I belie e it was in the paper that they were going to do something about it. I'd love the smell to go, I'm a clean person I would love fresh air.

Take accountability for the environment because it affects everyone and everything. Get researchers involved in the process and look at the plants, waterways and all the toxic waste we have. Most importantly contact your local iwi and talk to Kaumātua as they will help with solutions

Ecan gives me assurances that they've been doing sth

No because it stopped. Happy with that but like CCC to continue to assess and ensure they are following the right procedures

About time it was cleaned up

If they can make it better for area be good. Not nice living with smell.

The smell in Woolston is not daily and some days are worse than others. it is also dependant on the direction of the wind.

The metro dump needs to stop stock piling rubbish when rubbish trucks using metro place.

Q12. Do you have any feedback for Environment Canterbury, Christchurch City Council or any industries with regard to odour in the Bromley area?

It smells on my newly washed clothes. It wasn't here 24 years ago and I pay the same rates but my quality of life has deteriorated. My wife has breathing issues and this doesn't help. It effects her breathing.

Quite a strong smell at present

Prolific few times a year

Get rid of the odour ezpecially when kids are playing outside

CCC shouldn't charge and increase rates when they can't fix the problem. Water quality is bad. Family live in other chch areas and notice smell and water every time.

It would be great to get it sorted. It does impact our quality of life.

We used to work beside the aroma factory, cleaning the septic tanks was detestable

Hurry up and fix it thanks

Please get rid off this problem soon

I know that they are doing their best

I am currently selling my house. I don't want it to be jeopardised by this odour that is clearly out of my control.

It needs to be fixed, I don't know how the sports people cope when they are out boating or doing other water sports

Its the smell as when we go to the rubbish dump. I dont smell any industrial smell and it feels like CCC are passing the blame

Stop it if they could

Sort it out.

I think they need to find a source and rexuce it. As it can impact house prices. Also impact enjoyment of living.

Reduce the smell or fix it

We would like to have the smells reduced so it doesn't impact on using our outdoor area and doing things outside.

Please sort it out

I understand the area I live in will always have smells, but I grew up in Belfast, 40m away from the freezing works and that place stunk like a mofo. The smells in Bromley can be a lot worse. I have a sewer smell that comes up my plug holes, I close my windows on hot days as it smells like a decomposing body. Something needs to change!

Catch people who litter

Q12. Do you have any feedback for Environment Canterbury, Christchurch City Council or any industries with regard to odour in the Bromley area?

Have lived in the area for 19 years, NO offensive odours experienced until CCC started composting at Metro PI and adding food and industrial meat/food waste to recipe. The offensive odour has caused harmful stress in trying to have the problem eliminated, hours of my time in researching composting plants around the world and the problems they cause, attending countless ineffectual meetings, respiratory health issues, the cessation of any outdoor social activity on our property, gardening has lost its pleasure, embarrassment when visitors are confronted with the stink, consequential loss of property value and the absolute dismay and frustration that a local body can breach its Resource Consent and deny the problem exists without any consequence or care for the residents. All this since 2009. Life in well located Bromley now holds no pleasure.

I used to complain but gave up because nothing seems to be done about it, If you complain someone just tells you that they are aware of it and things are being done to stop it but whatever they are doing doesn't work.

Keep at it, Bromley has a stigma, it would be nice to shake it.

The source of the odour is the Council Refuse Tip and the Composting Facility. Because we are quite far away in Brookhaven, the smell is intermittent and only occasionally carries to us on the wind. However, when it does it is quite pungent. I would have thought that by now, more effective action would have been taken to resolve this odour. It's not rocket science.....

No feed back for ECAN as they have at last realised the problem. Feed back for the Christchurch City Council is cut out the LIES, DECEIT, DECEPTION, ABUSE AND BULLYING of residents who complain who have to live with the offensive putrid toxic odour and black dust. SHIFT THE OPP OUT INTO THE COUNTRYSIDE AWAY FROM RESIDENTIAL LIVING. IN AMERICA AND EUROPE THESE TYPE OF PLANTS NEED TO BE 8 MILES(not kilometers) FROM RESIDENTIAL ZONES. WE CAN EVEN SMELL THE ODOUR IN RICCARTON 10 MILES AWAY. Put the roller doors back onto the refuse pitt building.

Just get the smell under control, old people feeling sick of it

It's horrible. I would never of rented here had I known.

Depends on wind direction which leads us to believe it's the ponds. When I drive past the ponds it's the same smell.

I think i heard once they were doing something about it. It's got better

Please deal with it

Please fix it AsAP

So much for clean green NZ, i pay my rates, taxes on time, it needs to be sorted as there must be particles floating around for this smell to occur which is not good for my physical health not to mention mental wellbeing for people and to have a local primary school have to shut down due to the odor is not acceptable. I would never have bought in the area if i new about this problem

The smell is not a seasonal problem, as your survey tried to indicate by not giving all year-round options. It is an all year round problem and has got worse. The smell in the last month has intensified. This odour permeates the house, even after window and doors have been shut. It is totally unacceptable that residents nearby (and we're Woolston NOT Bromley - God knows how bad it must be closer to the plant) should have to live in these conditions, not being able to open windows or doors and dreading being outside the house. Gardening or enjoying our own outdoor space becomes miserable and unusable at our own home (for which we pay rates for the privilege!) Something must be done!!! We see two solutions - close them down or relocate them well outside residential areas.

Q12. Do you have any feedback for Environment Canterbury, Christchurch City Council or any industries with regard to odour in the Bromley area?

it is a problem and its been ongoing for years - some days it can be quite strong. Something should be done, just because we are next to the tip/sewage plant doesnt mean some things can be done

For us, the smell is associated with wind direction.

If people come to visit they will go away and say how gross it is they won't want to come back

Avonriver

Drains being dug up meaning issues and smells for families and the communities. Called environment Canterbury and ccc to try and get them to do something but ignoring it every time.

Have lived here less than 2 weeks.so unable to give feedback

I used to smell an odour but not anymore

No but down ferry road over the bridge, certain winds it's a bad smell. Much better than it was.

Sewage farm when it was built.

St John/ Linwood avenue a box that smells

Yes something smells very rank sometimes I'm not sure what it is but it's horrible. I'm guessing it's not the dump or it would always smell??



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